

# Paazi SOAP API Reference

# address

Use this request to verify (and complete) a zipcode and house number combination for the Netherlands. Via the webservice the combination is verified and the corresponding street and city are returned. Using this request helps filtering out incorrect addresses.

## Request

Name	Type	Required	Description
hash	String (255)	✓	The sha-1 encrypted code for authentication.
webshop	long (10)	✓	The identification of your Paazl account.
targetWebshop	long (10)	✗	The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (64)	✓	The (temporary) reference you will be using for the shipping order.
zipcode	String (6)	✓	The zipcode which is to be verified/completed with street and city.
houzenumber	String (10)	✓	The house number which is to be verified/completed with street and city.
addition	String (10)	✗	The house number addition (if relevant).

## PO Boxes

This service also verifies/completes zipcode + PO BOX number combinations. However, only PostNL (TNT) delivers to PO BOX addresses. So in case of a distributor other than PostNL (TNT) you are to avoid accepting PO BOX deliveries.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:addressRequest>
      <!--You may enter the following 7 items in any order-->
      <mat:hash>c78702f8e348ddf147f0b0fab372585dc8ab7b8b</mat:hash>
      <mat:webshop>491</mat:webshop>
      <mat:targetWebshop/>
      <mat:orderReference>110133945820151229014055</mat:orderReference>
```

```

    <mat:zipcode>1019HD</mat:zipcode>
    <mat:housenumber>93</mat:housenumber>
    <!--Optional:-->
    <mat:addition></mat:addition>
  </mat:addressRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
street	String (255)	the street name returned by the Paazl-web service.
housenumber	String(10)	the house number returned by the Paazl-web service, equal to input.
addition	String (10)	the addition returned by the Paazl-web service, equal to input.
zipcode	String (6)	the zip code / postal code returned by the Paazl-web service, equal to input.
city	String (64)	the city name returned by the Paazl-web service.

### Response example

```



<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <addressResponse xmlns="http://www.paazl.com/schemas/matrix">
      <address>
        <zipcode>1019HD</zipcode>
        <housenumber>93</housenumber>
        <street>Veembroederhof</street>
        <city>Amsterdam</city>
        <addition/>
      </address>
    </addressResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>

```





# cancelShipments

This request allows you to delete one or more shipment(s)(or barcode(s)) from Paazl. It also automatically deletes the shipment from a carrier's registration system if that particular carrier requires you to do so (e.g. Dynalobic).

## Request

Name	Type	Required	Description
webshop	long		The identification of your Paazl account.
label	list of elements		

The **label** type:

Name	Type	Required	Description
hash	String		The sha-1 encrypted code for authentication.
targetWebshop	long		The identification of your Paazl sub - account. Only available with a Multi store module. Using this will gain access to this Paazl sub - account (slave), via the hash of your Paazl account (master).
orderReference	String		The order reference of the shipping order.
barcode	string		The barcode of the shipment you wish to delete.

## Request example

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:cancelShipmentsRequest>
      <mat:webshop>491</mat:webshop>
      <!--Zero or more repetitions:-->
      <mat:label>
        <!--You may enter the following 4 items in any order-->
        <mat:hash>cd7be04ea68e11d5a915bb5b81e288ac201963fd</mat:hash>
        <!--Optional:-->
        <mat:targetWebshop/>

      <mat:orderReference>214748364720151231023530</mat:orderReference>
      <mat:barcode>3STESP0002107</mat:barcode>
    </mat:label>
  </mat:cancelShipmentsRequest>
</soapenv:Body>
</soapenv:Envelope>
```

## Response

Name	Type	Description
label	list of elements	

The **label** type:

Element	Type	Description
barcode	String	The bar code string from a label.
trackingNumber	String	If available, the internal carrier tracking number is provided here.














### Response example


```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <cancelShipmentsResponse xmlns="http://www.paazl.com/schemas/matrix">
      <label>
        <barcode>3STESP0002060</barcode>
        <trackingNumber>3STESP0002060</trackingNumber>
      </label>
    </cancelShipmentsResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# changeOrder

With changeOrder you can change the details of an existing shipment. Note that you cannot change the details if the shipment is already scanned by the carrier (=status: Gescand / Scanned).

## Request










Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication. <u>Note</u> : use the <i>orderReference</i> here.
webshop	long (10)		The identification of your Paazl account.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (25)		The reference of your shipping order.
newOrderReference	String (25)		A new reference can be assigned to this shipping order.
totalAmount	number (10)		For changing the Cash on Delivery (COD) value.
totalAmountCurrency	String (3)		ISO-4217-code, three letters, uppercase (default in EUR).
language	String (10)		ISO 639 language code. Use this tag to set language NL, FR, DE or EN. The value is used to determine e-mail language and will override applying the countrycode forwarded via <shippingAddress><country>.
customerEmail	String		If used, the addressee will receive a Paazl notification email (with barcode and delivery details) at the included email address.
customerPhoneNumber	String (15)		Mandatory in case of a DPD ‘before 10.00’ and ‘12.00’ shipment. Mandatory for a UPS international shipment. Mandatory for a FedEx shipment.
shippingMethod	element (1)		
shipperAddress	element (1)		Overrides the default shipper address set in the Paazl account.
returnAddress	element (1)		Overrides the default return address set in the Paazl account.


shippingAddress element (1) 

products element (1) 

This element defines the attribute “mode” to specify whether to add products to the existing list, or to replace the entire list.

The **shippingMethod** element:

Name	Type	Required	Description
type	enumeration		Is <i>servicepoint</i> or <i>delivery</i> .
contract	String		The identifier of the contract that is use for this order.
identifier	String		In case of a servicepoint use this field to change the service point code.
option	String		Use the type that you get from the <a href="#">shippingOptionResponse</a> .
servicepointAccountNumber	String		Account number of te customer claimin the package (Pack Station).
servicepointNotificationEmail	String		Mandatory if type=servicepoint and servicepointNotificationMobile is not being submitted. The email address is used by the notification service of the carrier. <u>Note:</u> in case of a UPS Access Point both email and mobile number are mandatory.
servicepointNotificationMobile	String		Mandatory if type=servicepoint and servicepointNotificationEmail is not being submitted. The mobile number is used by the SMS notification service of the carrier. Submit as 0612345678. <u>Note:</u> in case of a UPS Access Point both email and mobile number are mandatory.
price	double		The price of the selected shipping option. note that Paazl does not use price in any of its calculations. The price submitted here can therefore be any value.
shippingPaymentType	enumeration		Input field to decide which party is paying for the customs duties. Can have three values: <ul style="list-style-type: none"><li>• <i>shipper</i></li><li>• <i>consignee</i></li><li>• <i>thirdParty</i></li></ul>









billingAccountNumber	String		Account number of the paying custome
invoiceNumber	String		Field for the invoice number (PostNL Global Pack).
packagingWeight	decimal		N/A
customsValue	nonNegativeInteger		The monetary value of the shipment (mandatory for Fedex).
customsValueCurrency	String (3)		ISO-4217-code, three letters, uppercase (default in EUR).
dutiesPaymentType	enumeration		Input field to decide which party is paying for the customs duties. Can have two values: <ul style="list-style-type: none"> <li>• SENDER</li> <li>• RECIPIENT</li> </ul>
dutiesAccountNumber	String		Account number of the paying custome
orderWeight	decimal		Total weight of the order (in kilograms) Mandatory for DHL Express and UPS shipments.
assuredAmount	int		Mandatory for a TNT_HIGH_LIABILITY shipping orde (=extra insurance). Has to be at least 500, maximum 5000, multiple of 500.
assuredAmountCurrency	String (3)		ISO-4217-code, three letters, uppercase (default in EUR).
collo	int		In case of multiple labels for the same webshop order, labels are printed by default as 1/3, 2/3 and 3/3. Use collo=0 to print the three labels as 1/1, 1/1 and 1/1.
packageCount	positiveInteger		The number of desired packages (labels
maxLabels	int		If there are three products in a webshop order, Paazl will consider these as three separate shipments/labels. Use maxLabels to set a maximum per webshop order.
packagingType	enumeration		Mandatory for UPS and FedEx: 'FEDEX_10_KG_BOX', 'FEDEX_25_KG_BOX', 'FEDEX_BOX', 'FEDEX_ENVELOPE' 'FEDEX_PAK', 'FEDEX_TUBE', 'YOUR_PACKAGING', 'UPS_LETTER', 'CUSTOMER_SUPPLIED_PACKAGE









'TUBE', 'PAK', 'UPS\_EXPRESS\_BOX', 'UPS\_25KG\_BOX', 'UPS\_10KG\_BOX', 'SMALL\_EXPRESS\_BOX', 'MEDIUM\_EXPRESS\_BOX', 'LARGE\_EXPRESS\_BOX', 'VAN\_SPREUWEL\_COLLI', 'VAN\_SPREUWEL\_BLOCKPALLET', 'VAN\_SPREUWEL\_EUROPALLET', 'VAN\_SPREUWEL\_TROLLEY'









preferredDeliveryDate	date		The preferred date of delivery.
description	String		Description of the order. Mandatory for international shipments.

The **shipperAddress** and **returnAddress** element:

Name	Type	Required	Description
addresseeLine	String (30)		Name of the addressee
street	String (255)		Street name
houzenumber	String (10)		House number
addition	String (10)		Addition to the house number
zipcode	String (6)		Postal code
city	String (64)		City name
province	String (2)		State or province. Mandatory for FedEx US, Mexico and Canada.
country	String (2)		Country. Use ISO2 codes.

The **shippingAddress** element:






Name	Type	Required	Description
accountNumber	String (255)		Optional account number for internal use.
customerName	String (255)		Full name of the consignee
companyName	String (255)		Company name
nameOther	String (255)		Additional name data
street	String (255)		Street name
houzenumber	String		House number









addition	String (10)		Addition on the house number
additionalAddressLine	String (255)		Only for UPS. Add up to two tags for additional address information. Paazl will limit number of characters sent to UPS to 35 per tag.
zipcode	String (6)		Postal code
city	String (64)		City
province	String (255)		State or province. Mandatory for FedEx US, Mexico and Canada shipments (if EEI applies).
country	String (10)		ISO2 country code. If not used, a NL shipment is generated by default. In case Paazl does not recognize the country code, errorResponse 1008 will be returned.
localAddressValidation	boolean		Paazl validates each Dutch postcode-housenumber combination after the shipment is successfully committed to the Paazl platform. If false, Paazl, does not perform this validation. If true (or left out) Paazl will perform this validation. [Note that if the Paazl platform cannot validate an address (against this database or a carrier's database), you cannot generate the corresponding label or pre-register the shipment].
additionalInstruction	String (255)		Depending on the carrier, this instruction will be printed on the address label.

The **products** element:

Name	Type	Required	Description
product	element (1)		

The **product** element:

Name	Type	Required	Description
quantity	number (10)		Number of products of this type.
packagesPerUnit	number (10)		Positive number that indicates the number of packages required for 1 product. Mandatory for carrier TSN.
weight	number (10, 2)		Weight of the product (in kilograms). Mandatory for UPS and Fedex.
width	number (10)		Width of the product (in centimeters).
height	number (10)		Height of the product (in centimeters).

length	number (10)		Length of the product (in centimeters).
volume	number (10, 3)		Volume of the product (in cubic meters). Mandatory for carrier TSN.
code	String (32)		Article code. Mandatory for carrier TSN
description	String (>3)		Mandatory for Fedex. Product description of at least 3 characters.
countryOfManufacture	String (2)		Country code of country of origin in ISO-3166-code. Mandatory for Fedex.
unitPrice	number (10, 2)		Price per product.
unitPriceCurrency	String (3)		ISO-4217-code, three letters, uppercase (default in EUR).
hsTariffCode	String		HS code of the product, mandatory for some international shipping services.

## Request example

```

<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:changeOrderRequest>
      <!--You may enter the following 14 items in any order-->
      <mat:hash>77ac2496cfed2a72355d0fae22177f98aa66b5a9</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <mat:orderReference>214748364720151229015013</mat:orderReference>
      <mat:pendingOrderReference>214748364720151229015013</mat:pendingOrderReferenc

      <mat:totalAmount>1</mat:totalAmount>
      <!--Optional:-->
      <mat:totalAmountCurrency>EUR</mat:totalAmountCurrency>
      <!--Optional:-->
      <mat:language></mat:language>
      <mat:customerEmail>qa@paazl.com</mat:customerEmail>
      <!--Optional:-->
      <mat:customerPhoneNumber></mat:customerPhoneNumber>

```

```
<mat:shippingMethod>
  <mat:type>delivery</mat:type>
  <!--Optional:-->
  <mat:distributor>TNT</mat:distributor>
  <mat:identifier>AVG</mat:identifier>
  <mat:option>AVG</mat:option>
  <!--Optional:-->
  <mat:servicepointAccountNumber></mat:servicepointAccountNumber>
  <!--Optional:-->
  <mat:servicepointNotificationEmail>
</mat:servicepointNotificationEmail>
  <!--Optional:-->
  <mat:servicepointNotificationMobile>
</mat:servicepointNotificationMobile>
  <!--Optional:-->
  <mat:price></mat:price>
  <!--Optional:-->
  <mat:shippingPaymentType></mat:shippingPaymentType>
  <!--Optional:-->
  <mat:billingAccountNumber></mat:billingAccountNumber>
  <!--Optional:-->
  <mat:invoiceNumber></mat:invoiceNumber>
  <!--Optional:-->
  <mat:packagingWeight></mat:packagingWeight>
  <!--Optional:-->
  <mat:customsValue></mat:customsValue>
  <!--Optional:-->
  <mat:customsValueCurrency>EUR</mat:customsValueCurrency>
  <!--Optional:-->
  <mat:dutiesPaymentType></mat:dutiesPaymentType>
  <!--Optional:-->
  <mat:dutiesAccountNumber></mat:dutiesAccountNumber>
  <!--Optional:-->
  <mat:orderWeight></mat:orderWeight>
  <!--Optional:-->
  <mat:assuredAmount></mat:assuredAmount>
  <!--Optional:-->
  <mat:assuredAmountCurrency>EUR</mat:assuredAmountCurrency>
  <!--Optional:-->
  <mat:collo></mat:collo>
  <!--Optional:-->
  <mat:packageCount></mat:packageCount>
  <!--Optional:-->
  <mat:maxLabels></mat:maxLabels>
  <!--Optional:-->
  <mat:packagingType></mat:packagingType>
  <!--Optional:-->
  <mat:preferredDeliveryDate></mat:preferredDeliveryDate>
```

```

        <!--Optional:-->
        <mat:description></mat:description>
    </mat:shippingMethod>

    <mat:shippingAddress>
        <!--Optional:-->
        <mat:accountNumber></mat:accountNumber>
        <mat:customerName>Paazl</mat:customerName>
        <!--Optional:-->
        <mat:companyName></mat:companyName>
        <!--Optional:-->
        <mat:nameOther></mat:nameOther>
        <mat:street>Veembroederhof</mat:street>
        <mat:housenumber>95</mat:housenumber>
        <!--Optional:-->
        <mat:addition></mat:addition>
        <!--Zero or more repetitions:-->
        <mat:additionalAddressLine></mat:additionalAddressLine>
        <mat:zipcode>1019HD</mat:zipcode>
        <mat:city>Amsterdam</mat:city>
        <!--Optional:-->
        <mat:province></mat:province>
        <!--Optional:-->
        <mat:country>NL</mat:country>
        <!--Optional:-->
        <mat:localAddressValidation>>true</mat:localAddressValidation>
        <!--Optional:-->
        <mat:additionalInstruction></mat:additionalInstruction>
    </mat:shippingAddress>
</mat:changeOrderRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
succes	String	The order was changed succesfully.

### Response example

```

<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <changeOrderResponse xmlns="http://www.paazl.com/schemas/matrix">

```

```
    <succes>Order successfully saved</succes>
  </changeOrderResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# checkout

After executing an `orderRequest/updateOrderRequest`, you can start a Paazl Perfect session with a `checkoutRequest`. Its response contains the URL of the JavaScript API that is required in your checkout page. The URL is unique for each order.

## Request

Name	Type	Required	Description
hash	String	✔	The sha-1 encrypted code for authentication.
webshop	long	✔	The identification of your Paazl account.
targetWebshop	long	✘	The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String	✔	The (temporary) reference you will be using for the shipping order.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:checkoutRequest>
      <!--You may enter the following 4 items in any order-->
      <mat:hash>1cc75fc9bd2a5c431d34c108a72f86d650a5d5cc</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop/>
      <mat:orderReference>214748364720151229015014</mat:orderReference>
    </mat:checkoutRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

## Response

Name	Type	Description
url	anyURI	The URL of the JavaScript API that is required in your checkout page. The URL is unique for each order.

## Response example

```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <checkoutResponse xmlns="http://www.paazl.com/schemas/matrix">
      <url>https://staging.paazl.com/checkout/f71fd825-b76f-4c7d-b8af-
bb4e14b67139/loader.js</url>
    </checkoutResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```



# checkoutStatus

There are two ways to retrieve the shipping option that the customer has selected. You can create a JavaScript callback function, or use the checkoutStatusRequest. (For using checkoutStatus request in SoapUI, order must be created in PaazlPerfect )

## Request

Name	Type	Required	Description
hash	String (255)	✔	The sha-1 encrypted code for authentication.
webshop	long (10)	✔	The identification of your Paazl account.
targetWebshop	long (10)	✘	The identification of your Paazl subaccount. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (64)	✔	The (temporary) reference you will be using for the shipping order.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:checkoutStatusRequest>
      <!--You may enter the following 4 items in any order-->
      <mat:hash>5369890c866918da7ee47f690e63839789cf984a</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <mat:orderReference>checkoutStatus01</mat:orderReference>
    </mat:checkoutStatusRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

## Response

All elements are optional (e.g. in case user has not selected a shipping option yet).

Name	Type	Description
locale	language	Language selected by the user.
callbackUrl	anyURI	URL of the checkout page from which the user originated.
consignee	complex element	Details about the destination.
delivery	complex element	Details about shipping.
notification	complex element	Details about notification.

The **consignee** type:

Name	Type	Description
country	String	Country code of the addressee.
postcode	String	Postal code of the addressee.
city	String	City of the addressee.

The **delivery** type:

Name	Type	Description
deliveryType	enumeration	Contains 'delivery' or 'servicepoint', to be included in the <a href="#">commitOrderRequest</a> .
option	String	The code of the selected shipping option.
description	String	The description of the selected shipping option.
rate	decimal	The rate of the selected shipping option.
cod	boolean	Whether the shipping option is <i>cash on delivery</i> or not.
insurance	boolean	Whether the shipping option is insured or not.
signatureRequired	boolean	Whether the shipping option requires a signature or not.
directDeliveryOnly	boolean	Whether it is allowed to deliver the shipping option at an alternative address.
servicePointBasePostalCode	String	The postal code the user has used to seek neighbouring pickup points.
servicePointBaseCity	String	
servicePoint	complex element	Details of the pickup point according to the <a href="#">servicePointResponse</a> .
preferredDeliveryDate	date	The selected delivery date.
timeFrame	complex element	The timeframe in which the shipping option is bound to be delivered.
transitDaysRange	complex	The minimum and maximum amount of transit days for an

	element	international shipment.
preferredDateChosen	boolean	

The **notification** element:

Name	Type	Description
emailAddress	String	Entered email address for shipper notifications.
phoneNumber	String	Entered mobile phone number for shipper notifications.
















### Response example






```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <checkoutStatusResponse xmlns="http://www.paazl.com/schemas/matrix">
      <locale>nl-NL</locale>
      <callbackUrl>http://boot.paazl.com/pcm/checkout.php</callbackUrl>
      <consignee>
        <country>NL</country>
        <postcode>1019HD</postcode>
      </consignee>
      <delivery>
        <deliveryType>delivery</deliveryType>
        <option>AVG</option>
        <description>AVG</description>
        <rate>5.0</rate>
        <cod>>false</cod>
        <insurance>>false</insurance>
        <signatureRequired>>false</signatureRequired>
        <directDeliveryOnly>>false</directDeliveryOnly>
        <preferredDeliveryDate>2015-12-31+01:00</preferredDeliveryDate>
        <timeFrame>
          <lowerBound>11:30:00.000+01:00</lowerBound>
          <upperBound>13:30:00.000+01:00</upperBound>
        </timeFrame>
      </delivery>
    </checkoutStatusResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# createPickupRequest

This request allows you to create and register the pickup with UPS.

## Request

Name	Type	Required	Description
hash	String		The sha-1 encrypted code for authentication. <u>Note</u> : Use <i>internalReference</i> instead of <i>orderReference</i> .
webshop	long		The identification of your Paazl account.
targetWebshop	long		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
contract	String		The identifier of the contract that is used for this order.
internalReference	String		A unique reference that you assign to this pickup (e.g. your RMA number).
pickupRequestOption	String		Use the identifier from the <a href="#">pickupRequestOptions</a> .
orderReference	String		You can connect this pickup to a previous shipment by adding the <i>orderReference</i> of this shipment.
pieceCount	int		Number of packages to be picked up.
pickupDate	date		Date of pickup. Note that you need to make sure you enter a valid date. UPS does not have a validation service for this.
pickupWindowStart	time		Earliest time of pickup. Note that you need to make sure you enter a valid time. UPS does not have a validation service for this.
pickupWindowEnd	time		Latest time of pickup. Note that you need to make sure you enter a valid time. UPS does not have a validation service for this.
pickupCompanyName	String		If pickup is at a business address: Use this in combination with <i>pickupContactName</i> . Do not use <i>pickupName</i> .
pickupContactName	String		If pickup is at a business address: Use this in combination with <i>pickupCompanyName</i> . Do not use <i>pickupName</i> .
pickupName	String		If pickup is at a consumer address: Use <i>pickupName</i> . Do not use the combination <i>pickupCompanyName</i> and <i>pickupContactName</i> .
pickupAddress	list of		

	elements		
pickupPhoneNumber	String		Phone number of a contact at the pickup address.
pickupEmailAddress	String		Email of a contact at the pickup address.
deliveryAddress	list of elements		
deliveryEmailAddress	String		Email of a contact at the delivery address.
additionalInstruction	String		Depending on the carrier, this instruction will be printed on the address label or displayed on the drivers terminal.

The **pickupAddress** and **deliveryAddress** elements:

Element	Type	Description
street	String (255)	The street name.
housetnumber	number (10)	The house number.
additionalAddressLine (0..n)	String (255)	UPS only! Add up to two tags for additional address information. Paazl will limit number of characters sent to UPS to 35 per tag.
addition	String(10)	The addition to the house number.
postcode	String(6)	The postal code.
city	String(64)	The city.
country	String(2)	Use ISO2 code to define the country.

### xml example

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:createPickupRequestRequest>
      <mat:hash>d2b5efdea65ab336502fb70689f95d664d2c33e8</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>

    <mat:internalReference>192879173720151229015021</mat:internalReference>
    <mat:pickupRequestOption>UPS_SAVER</mat:pickupRequestOption>
    <!--Optional:-->
    <mat:orderReference>192879173720151229015021</mat:orderReference>
    <mat:pieceCount>1</mat:pieceCount>
    <mat:pickupDate>2100-01-01</mat:pickupDate>
```

```
<mat:pickupWindowStart>10:00:00</mat:pickupWindowStart>
<mat:pickupWindowEnd>17:00:00</mat:pickupWindowEnd>
<!--You have a CHOICE of the next 2 items at this level-->
<mat:pickupCompanyName>Paazl</mat:pickupCompanyName>
<mat:pickupContactName>Paazl</mat:pickupContactName>
<mat:pickupName>Paazl</mat:pickupName>
<mat:pickupAddress>
  <!--You have a CHOICE of the next 2 items at this level-->
  <mat:street>Veembroederhof</mat:street>
  <mat:housenumber>93</mat:housenumber>
  <!--Optional:-->
  <mat:addition></mat:addition>
  <mat:address>Veembroederhof</mat:address>
  <!--Zero or more repetitions:-->
  <mat:additionalAddressLine></mat:additionalAddressLine>
  <mat:postcode>1019HD</mat:postcode>
  <mat:city>Amsterdam</mat:city>
  <!--Optional:-->
  <mat:province></mat:province>
  <!--Optional:-->
  <mat:country>NL</mat:country>
</mat:pickupAddress>
<mat:pickupPhoneNumber>0612345678</mat:pickupPhoneNumber>
<!--Optional:-->
<mat:pickupEmailAddress>qa@paazl.com</mat:pickupEmailAddress>
<!--Optional:-->
<mat:deliveryAddress>
  <!--You have a CHOICE of the next 2 items at this level-->
  <mat:street>Veembroederhof</mat:street>
  <mat:housenumber>93</mat:housenumber>
  <!--Optional:-->
  <mat:addition></mat:addition>
  <mat:address>Veembroederhof</mat:address>
  <!--Zero or more repetitions:-->
  <mat:additionalAddressLine></mat:additionalAddressLine>
  <mat:postcode>1019HD</mat:postcode>
  <mat:city>Amsterdam</mat:city>
  <!--Optional:-->
  <mat:province></mat:province>
  <!--Optional:-->
  <mat:country>NL</mat:country>
</mat:deliveryAddress>
<!--Optional:-->
<mat:deliveryEmailAddress>qa@paazl.com</mat:deliveryEmailAddress>
<!--Optional:-->
<mat:additionalInstruction></mat:additionalInstruction>
</mat:createPickupRequestRequest>
</soapenv:Body>
```

```
</soapenv:Envelope>
```

## Response

Name	Type	Description
success	String	Pickup request successfully created.

Note that UPS may decline a pickup request based on date/times that are not/no longer possible for the pickup. Please consult your UPS contract on dates/time slots that are available for pickup. In case you connect the UPS pickup service to a webshop, we advise you to use a calendar and pre defined start and end times for selection purposes. If the selected pickup is not available, your customer should be able to make another attempt.

### xml example

```
<SOAP-ENV:Envelope xmlns:SOAP-  
ENV="http://schemas.xmlsoap.org/soap/envelope/">  
  <SOAP-ENV:Header/>  
  <SOAP-ENV:Body>  
    <createPickupRequestResponse  
xmlns="http://www.paazl.com/schemas/matrix">  
      <success>Pickup request successfully created</success>  
    </createPickupRequestResponse>  
  </SOAP-ENV:Body>  
</SOAP-ENV:Envelope>
```





# deleteOrder

This webservice call is used to delete orders from Paazl.

Order can only be deleted if they have not been scanned yet in the sorting center of a carrier.

This will permanently remove the order. It cannot be restored.

## Request

Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication.
webshop	long (10)		The identification of your Paazl account.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (64)		The (temporary) reference you will be using for the shipping order.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:deleteOrderRequest>
      <mat:hash>2c3b01dc6bc280ffa4d64395555257b82d1d261</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <mat:orderReference>214748364720151230095732</mat:orderReference>
    </mat:deleteOrderRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

## Response

Name	Type	Description
succes	String	Contains the message "Order successfully deleted".



## Response example

```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <orderResponse xmlns="http://www.paazl.com/schemas/matrix">
      <success>
        <message></message>
      </success>
    </orderResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# deliveryEstimate

This request allows you to retrieve estimates for the shipping options that you have received in the response to your shippingOptionrequest.

Note : this request is currently only available for UPS and PostNL.

Update: This request is now integrated within the [shippingOption](#) request., but can still be used separately.

## Request

Name	Type	Required	Description
hash	String (255)	✓	The sha-1 encrypted code for authentication.
webshop	long (10)	✓	The identification of your Paazl account.
targetWebshop	long (10)	✗	The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (64)	✓	The (temporary) reference you will be using for the shipping order.
shippingOption	String (10)	✗	A shipping option that you have received in response to your shippingOptionrequest. If left out, you will receive response for all shipping options.
weight	decimal (10, 2)	✓	Weight of the product (in kilograms).
value	decimal (10, 2)	✓	Total monetary value.
valueCurrency	String (3)	✗	ISO-4217-code, three letters, uppercase (default in EUR).
senderCountry	String (255)	✗	ISO-3166-1 alpha-2 country code of the sender. *mandatory for return shipments
senderCity	String (255)	✗	City of the sender. *mandatory for return shipments
senderPostcode	String (255)	✗	Postal code of the sender. *mandatory for return shipments
consigneeCountry	String (255)	✓	ISO-3166-1 alpha-2 country code of the receiver.
consigneeCity			

String (255) ✓ City of the receiver.

consigneePostcode String ✓ Postal code of the receiver.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:deliveryEstimateRequest>
      <!--You may enter the following 14 items in any order-->
      <mat:hash>3e31a20187cd36a1283261d4ef85b285f3583301</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <mat:orderReference>214748364720151230095502</mat:orderReference>
      <!--Optional:-->
      <mat:shippingOption>UPS_SAVER</mat:shippingOption>
      <mat:weight>1</mat:weight>
      <mat:value>1</mat:value>
      <!--Optional:-->
      <mat:valueCurrency>EUR</mat:valueCurrency>
      <!--Optional:-->
      <mat:senderCountry>NL</mat:senderCountry>
      <!--Optional:-->
      <mat:senderCity></mat:senderCity>
      <!--Optional:-->
      <mat:senderPostcode>1047HP</mat:senderPostcode>
      <!--Optional:-->
      <mat:consigneeCountry>NL</mat:consigneeCountry>
      <!--Optional:-->
      <mat:consigneeCity></mat:consigneeCity>
      <!--Optional:-->
      <mat:consigneePostcode>1019HD</mat:consigneePostcode>
    </mat:deliveryEstimateRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

## Response

Name	Type	Description
deliveryEstimate	list of elements (1..n)	

The **deliveryEstimate** element:

Name	Type	Description
shippingOption	String	The shipping option.
distributor	String	The shipper of the shipment.
destination	list of elements	
expectedDeliveryDateFrom	date	Displays the earliest possible delivery date and time.
expectedDeliveryDate	date	Displays the delivery date and time.
transitDays	nonNegativeInteger	The amount of days it takes to deliver the shipment.
guarantee	boolean	Whether a shipment has a guaranteed delivery. If false, then the delivery time is an estimate.

The **destination** element:

Name	Type	Description
country	String	Country of the receiver.
province	String	State or province.
city	String	City of receiver.
postcode	String	Postal code of the receiver.
postcodeRange	list of elements	

The **postcodeRange** element:

Name	Type	Description
lowerbound	String	Lowest postal code range.
upperbound	String	Highest postal code range.

### Response example

```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <deliveryEstimateResponse
xmlns="http://www.paazl.com/schemas/matrix">
      <deliveryEstimate>
        <shippingOption>UPS_SAVER</shippingOption>
        <distributor>UPS</distributor>
        <destination>
          <country>NETHERLANDS</country>
          <city>AMSTERDAM</city>
```

```
        <postcode>1019HD</postcode>
    </destination>
    <expectedDeliveryDate>2015-12-
31T23:30:00.000+01:00</expectedDeliveryDate>
    <transitDays>1</transitDays>
    <guarantee>>false</guarantee>
</deliveryEstimate>
</deliveryEstimateResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# generateExtraPdfLabel

You can use this request to obtain an additional PDF format shipping label.

## Request

Name	Type	Required	Description
hash	String (255)	✓	The sha-1 encrypted code for authentication.
webshop	String (10)	✓	The identification of your Paazl account.
targetWebshop	long (10)	✗	The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (25)	✓	The final reference you have used for the shipping order.
printer	enumeration	✗	The printer type to generate labels for; valid options are laser, zebra, zebra_10x15, zebra_10x21 and a4 (e.g. PostNL GlobalPack). The zebra_10x15 is basically the same as zebra, but is introduced alongside the zebra_10x21 for specific distinction. The default value is zebra.
batch	String	✗	Batch number, used only for UPS World Ease.
includeMetaData	boolean	✗	Request for metadata elements in the response, e.g. customs docs or COD-forms

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:generateExtraPdfLabelRequest>
      <!--You may enter the following 7 items in any order-->
      <mat:hash>bd6f05d86445f316578a36547ec9ffdf22bebd4a</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <mat:orderReference>214748364720151229015034</mat:orderReference>
      <!--Optional:-->
      <mat:printer>zebra</mat:printer>
      <!--Optional:-->
      <mat:batch></mat:batch>
      <!--Optional:-->
    </mat:generateExtraPdfLabelRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

```

    <mat:includeMetaData></mat:includeMetaData>
  </mat:generateExtraPdfLabelRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
label	base64Binary	An embedded PDF document containing the generated label.
metaData	list of elements	Customs docs or COD-forms.

The **metaData** element:

Name	Type	Description
orderReference	String	The reference of the shipping order.
barcode	String	The barcode of the shipping order.
trackingNumber	String	Tracking number that a carrier assigns to a shipment.
additionalDocument	String	Reference to a type of document, e.g. codForm or customsDeclaration. Use generateAdditionalPdfDocumentRequest or generateAdditionalImageDocumentRequest to retrieve these documents from Paazl.

### Response example

```

<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <generateExtraPdfLabelResponse
xmlns="http://www.paazl.com/schemas/matrix">

<label>JVBERi0xLjQKJeLjz9MKNiAwIG9iago8PC9MZW5ndGggNTkvRmlsdGVyL0ZsYXRlRGVjb2

    </generateExtraPdfLabelResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>






```

# generateLabels





You can use this request to obtain a PDF or ZPL format shipping label.

This webservice is also able to operate in batch mode, generating multiple labels in one request. Note: this batch-functionality is not default available. Please contact Paazl if you'd like to use this.

## Request

Name	Type	Required	Description
webshop	long		The identification of your Paazl account.
labelFormat	string		Shipping label file type. Can be <i>PDF</i> or <i>ZPL</i> . Default value is <i>PDF</i> .
printer	enumeration		The printer type to generate labels for; valid options are laser, zebra, zebra_10x15, zebra_10x21 and a4 (e.g. PostNL GlobalPack). The zebra_10x15 is basically the same as zebra, but is introduced alongside the zebra_10x21 for specific distinction. The default value is zebra.
order	elements		A list of orders to generate labels for.
includeMetaData	boolean		Request for metadata elements in the response, e.g. customs docs or COD-forms.

## The order type:

Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (25)		The final reference you have used for the shipping order.
batch	String		Batch number, used only for UPS World Ease.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:generatePdfLabelsRequest>
```



```

<mat:webshop>491</mat:webshop>
<!--Optional:-->
<mat:printer>zebra</mat:printer>
<!--1 or more repetitions:-->
<mat:order>
  <!--You may enter the following 4 items in any order-->
  <mat:hash>72c39e9daab3babffbbff301e771df28f8d4a7e7</mat:hash>
  <!--Optional:-->
  <mat:targetWebshop></mat:targetWebshop>
</mat:order>
<mat:orderReference>214748364720151229015042</mat:orderReference>
  <!--Optional:-->
  <mat:labelProducts mode="?">
    <!--Zero or more repetitions:-->
    <mat:labelProduct>
      <!--You may enter the following 8 items in any order-->
      <!--Optional:-->
      <mat:quantity></mat:quantity>
      <!--Optional:-->
      <mat:weight></mat:weight>
      <!--Optional:-->
      <mat:width></mat:width>
      <!--Optional:-->
      <mat:height></mat:height>
      <!--Optional:-->
      <mat:length></mat:length>
      <!--Optional:-->
      <mat:volume></mat:volume>
      <!--Optional:-->
      <mat:code></mat:code>
      <!--Optional:-->
      <mat:description></mat:description>
    </mat:labelProduct>
  </mat:labelProducts>
  <!--Optional:-->
  <mat:batch></mat:batch>
</mat:order>
<!--Optional:-->
<mat:includeMetaData>>true</mat:includeMetaData>
</mat:generatePdfLabelsRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
labels	base64Binary	A base64 string of the shipping label. Needs to be decoded to either a PDF or ZPL

format.

metaData list of elements Customs docs or COD-forms.

The **metaData** type:

Name	Type	Description
orderReference	String	The reference of the shipping order.
barcode	String	The barcode of the shipping order.
trackingNumber	String	Tracking number that a carrier assigns to a shipment.
additionalDocument	String	Reference to a type of document, e.g. codForm or customsDeclaration. Use <a href="#">generateAdditionalPdfDocumentRequest</a> or <a href="#">generateAdditionalImageDocumentRequest</a> to retrieve these documents from Paazl.

### Response example





```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <generateLabelsResponse xmlns="http://www.paazl.com/schemas/matrix">
      <labels>JVBERi0xLjQKJeLjz9MKNiAwIG9iago8PC9MZW5ndGggNTkvRmlsdGVyL0ZsYXRlRGVjb
      </labels>
      <metaData>
        <orderReference>214748364720151229015042</orderReference>
        <barcode>3STESP0002069</barcode>
        <trackingNumber>3STESP0002069</trackingNumber>
      </metaData>
    </generateLabelsResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# generatePdfLabels





You can use this request to obtain a PDF format shipping label.

This webservice is also able to operate in batch mode, generating multiple labels in one request. Note: this functionality is not default available. Please contact Paazl.

## Request

Name	Type	Required	Description
webshop	long		The identification of your Paazl account.
printer	enumeration		The printer type to generate labels for; valid options are laser, zebra, zebra_10x15, zebra_10x21 and a4 (e.g. PostNL GlobalPack). The zebra_10x15 is basically the same as zebra, but is introduced alongside the zebra_10x21 for specific distinction. The default value is zebra.
order	elements		A list of orders to generate labels for.
includeMetaData	boolean		Request for metadata elements in the response, e.g. customs docs or COD-forms.

## The **order** element:

Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (25)		The final reference you have used for the shipping order.
batch	String		Batch number, used only for UPS World Ease.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:generatePdfLabelsRequest>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:printer>zebra</mat:printer>
    </mat:generatePdfLabelsRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

```

    <!--1 or more repetitions:-->
    <mat:order>
      <!--You may enter the following 4 items in any order-->
      <mat:hash>72c39e9daab3babffbbff301e771df28f8d4a7e7</mat:hash>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>

<mat:orderReference>214748364720151229015042</mat:orderReference>
  <!--Optional:-->
  <mat:labelProducts mode="?">
    <!--Zero or more repetitions:-->
    <mat:labelProduct>
      <!--You may enter the following 8 items in any order-->
      <!--Optional:-->
      <mat:quantity></mat:quantity>
      <!--Optional:-->
      <mat:weight></mat:weight>
      <!--Optional:-->
      <mat:width></mat:width>
      <!--Optional:-->
      <mat:height></mat:height>
      <!--Optional:-->
      <mat:length></mat:length>
      <!--Optional:-->
      <mat:volume></mat:volume>
      <!--Optional:-->
      <mat:code></mat:code>
      <!--Optional:-->
      <mat:description></mat:description>
    </mat:labelProduct>
  </mat:labelProducts>
  <!--Optional:-->
  <mat:batch></mat:batch>
</mat:order>
<!--Optional:-->
<mat:includeMetaData>>true</mat:includeMetaData>
</mat:generatePdfLabelsRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
labels	base64Binary	An embedded PDF document containing the generated labels.
metaData	list of elements	Customs docs or COD-forms.

The **metaData** elements:

<b>Name</b>	<b>Type</b>	<b>Description</b>
orderReference	String	The reference of the shipping order.
barcode	String	The barcode of the shipping order.
trackingNumber	String	Tracking number that a carrier assigns to a shipment.
additionalDocument	String	Reference to a type of document, e.g. codForm or customsDeclaration. Use <a href="#">generateAdditionalPdfDocumentRequest</a> or <a href="#">generateAdditionalImageDocumentRequest</a> to retrieve these documents from Paazl.

### Response example





```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <generatePdfLabelsResponse
xmlns="http://www.paazl.com/schemas/matrix">

<labels>JVBERi0xLjQKJeLjz9MKNiAwIG9iago8PC9MZW5ndGggNTkvRmlsdGVyL0ZsYXRlRGVjb
</labels>
      <metaData>
        <orderReference>214748364720151229015042</orderReference>
        <barcode>3STESP0002069</barcode>
        <trackingNumber>3STESP0002069</trackingNumber>
      </metaData>
    </generatePdfLabelsResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```






# generatePdfReturnLabels

You can generate a PDF return label (or labels) for existing shipments.

## Request

Name	Type	Required	Description
webshop	long		The identification of your Paazl account.
order	complex element		A list of orders to generate labels for.
includeMetaData	boolean		Request for metadata elements in the response, e.g. customs docs or COD-forms.
includeTrackingUrl	boolean		

The returnLabelsOrderType element:

Name	Type	Required	Description
hash	String		The sha-1 encrypted code for authentication.
targetWebshop	long		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String		The reference of the shipping order for which you wish to generate a return label.
labelProducts	complex element		
shippingOption	String		The return shipping option that you wish to apply.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:generatePdfReturnLabelsRequest>
      <mat:webshop>68</mat:webshop>
      <!--1 or more repetitions:-->
      <mat:order>
        <!--You may enter the following 5 items in any order-->
        <mat:hash>80ee06f0a0cb4e4c0bbcc0288a4ae7ab3c4cff19</mat:hash>
        <!--Optional:-->
```

```

<mat:targetWebshop></mat:targetWebshop>
<mat:orderReference>CDC1092</mat:orderReference>
<!--Optional:-->
<mat:labelProducts mode="?">
  <!--Zero or more repetitions:-->
  <mat:labelProduct>
    <!--You may enter the following 8 items in any order-->
    <!--Optional:-->
    <mat:quantity>1</mat:quantity>
    <!--Optional:-->
    <mat:weight>7</mat:weight>
    <!--Optional:-->
    <mat:width>2</mat:width>
    <!--Optional:-->
    <mat:height>2</mat:height>
    <!--Optional:-->
    <mat:length>2</mat:length>
    <!--Optional:-->
    <mat:volume></mat:volume>
    <!--Optional:-->
    <mat:code></mat:code>
    <!--Optional:-->
    <mat:description>fragile content</mat:description>
  </mat:labelProduct>
</mat:labelProducts>
<!--Optional:-->
<mat:shippingOption>AVG</mat:shippingOption>
</mat:order>
<!--Optional:-->
<mat:includeMetaData>>true</mat:includeMetaData>
<!--Optional:-->
<mat:printer>zebra</mat:printer>
</mat:generatePdfReturnLabelsRequest>
</soapenv:Body>
</soapenv:Envelope>






```

## Response

Name	Type	Description
labels	base64Binary	An embedded PDF document containing the generated labels.

## The metaData type:

Name	Type	Required	Description
orderReference	String		The reference of the shipping order.
barcode			

	String		The barcode of the shipping order.
trackingNumber	String		Tracking number that a carrier assigns to a shipment.
batch	String		
additionalDocument	complex element		
trackingUrl	anyURI		

### Response example

```

<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <generatePdfReturnLabelsResponse
xmlns="http://www.paazl.com/schemas/matrix">

<label>JVBERi0xLjQKJeLjz9MKMiAwIG9iago8PC9Db2xvclNwYWw1L0RldmljZVJHQi9TdWJ0eX

    <metaData>
      <orderReference>CDC1092.ret</orderReference>
      <barcode>3STESP0003961</barcode>
      <trackingNumber>3STESP0003961</trackingNumber>
    </metaData>
  </generatePdfReturnLabelsResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>







```



# generateShippingManifest

Use this webservice to generate a PDF shipping manifest, currently only available for carrier TNT Express.

## Request

Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication. Consists of webshop-id, integration password, and the current date (yyyyMMddHHmmss - should be the same as startDate).
webshop	long (10)		The identification of your Paazl account.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
startDate	dateTime		Start date of the orders on the manifest. Format:YYYY-MM-DDTHH:mm:ss.
endDate	dateTime		End date of the orders on the manifest. Format:YYYY-MM-DDTHH:mm:ss.
distributor	String		Distributor code of the carrier whose manifest needs to be generated. (Only available for TNT_EXPRESS).





## Response

Name	Type	Description
shippingManifest	String (255)	Base64binary of the generated shipping manifest (pdf).





# generateZplLabels

You can use this request to obtain a ZPL format shipping label. Can be used for Zebra printers only. This webservice is also able to operate in batch mode, generating multiple labels in one request. Note: this functionality is not available by default. Please contact Paazl for more information.

## Request

Name	Type	Required	Description
webshop	long		The identification of your Paazl account.
printer	enumeration		The printer type to generate labels for; valid options are zebra, zebra_10x15, zebra_10x21. The zebra_10x15 is basically the same as zebra, but is introduced alongside the zebra_10x21 for specific distinction. The default value is zebra.
order	elements		A list of orders to generate labels for.
includeMetaData	boolean		Request for metadata elements in the response, e.g. customs docs or COD-forms.

The order element:

Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (25)		The final reference you have used for the shipping order.
batch	String		Batch number, used only for UPS World Ease.

## Request example

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:generateZplLabelsRequest>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:printer>zebra</mat:printer>
      <!--1 or more repetitions:-->
      <mat:order>
```

```

    <!--You may enter the following 4 items in any order-->
    <mat:hash>72c39e9daab3babffbbff301e771df28f8d4a7e7</mat:hash>
    <!--Optional:-->
    <mat:targetWebshop></mat:targetWebshop>

<mat:orderReference>214748364720151229015042</mat:orderReference>
    <!--Optional:-->
    <mat:batch></mat:batch>
</mat:order>
<!--Optional:-->
    <mat:includeMetaData>>true</mat:includeMetaData>
</mat:generateZplLabelsRequest>
</soapenv:Body>
</soapenv:Envelope>

```

License user (count) mismatch!

## Response

Name	Type	Description
labels	base64Binary	An embedded ZPL document containing the generated labels.
metaData	list of elements	Customs docs or COD-forms.

The **metaData** element:

Name	Type	Description
orderReference	String	The reference of the shipping order.
barcode	String	The barcode of the shipping order.
trackingNumber	String	Tracking number that a carrier assigns to a shipment.
additionalDocument	String	Reference to a type of document, e.g. codForm or customsDeclaration. Use <a href="#">generateAdditionalPdfDocumentRequest</a> or <a href="#">generateAdditionalImageDocumentRequest</a> to retrieve these documents from Paazl.

## Response example

```

<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <generateZplLabelsResponse
xmlns="http://www.paazl.com/schemas/matrix">

```

```
<labels>fkRHUjpESExMT0dPLDAyMTA4LDAzNCxSMFJGQ00wN0tGOEgwN0tGODA3TEZnSjBTRkNMM.
</labels>
  <metaData>
    <orderReference>214748364720151229015042</orderReference>
    <barcode>JJD00009005123456000123</barcode>
    <trackingNumber>214748364720151229015042.1</trackingNumber>
  </metaData>
</generateZplLabelsResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# getExistingPdfLabel

You can generate an exact copy of an existing PDF label.

## Request

Name	Type	Required	Description
hash	String (255)	✔	The sha-1 encrypted code for authentication.
webshop	long (10)	✔	The identification of your Paazl account.
targetWebshop	long (10)	✘	The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (25)	✔	The reference of the shipping order for which you wish a duplicate label.
barcode	String	✔	The barcode of the shipping order for which you wish a duplicate label.
includeMetaData	boolean	✘	Request for metadata elements in the response, e.g. customs docs or COD-forms.
printer	enumeration	✘	The printer type to generate labels for; valid options are <i>laser</i> , <i>zebra</i> , <i>zebra_10x15</i> , <i>zebra_10x21</i> and <i>a4</i> (e.g. <i>PostNL GlobalPack</i> ). The <i>zebra_10x15</i> is basically the same as <i>zebra</i> , but is introduced alongside the <i>zebra_10x21</i> for specific distinction. The default value is <i>zebra</i> .

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:getExistingPdfLabelRequest>
      <mat:hash>4dbe5eef00c0d79ad2342542ecd32ecc82feee</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop/>
      <mat:orderReference>214748364720151229015051</mat:orderReference>
      <mat:barcode>3STESP0002073</mat:barcode>
      <!--Optional:-->
      <mat:includeMetaData/>
      <!--Optional:-->
    </mat:getExistingPdfLabelRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

```

    <mat:printer>zebra</mat:printer>
  </mat:getExistingPdfLabelRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
label	base64Binary	An embedded PDF document containing the generated label.
metaData	list of elements	Customs docs or COD-forms.

The **metaData** type:

Name	Type	Description
orderReference	String	The reference of the shipping order.
barcode	String	The barcode of the shipping order.
trackingNumber	String	Batch number, used only for UPS World Ease.
batch	String	Batch number, used only for UPS World Ease.
additionalDocument	String	Reference to a type of document, e.g. codForm or customsDeclaration. Use <a href="#">generateAdditionalPdfDocumentRequest</a> or <a href="#">generateAdditionalImageDocumentRequest</a> to retrieve these documents from Paazl.

## Response example

```

<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <getExistingPdfLabelResponse
xmlns="http://www.paazl.com/schemas/matrix">
<label>JVBERi0xLjQKJeLjz9MKNiAwIG9iago8PC9MZW5ndGggNTkvRmlsdGVyL0ZsYXRlRGVjb2
</label>
    </getExistingPdfLabelResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>

```

# getExistingPdfLabels

You can generate exact copies of existing PDF labels.

## Request

Name	Type	Required	Description
webshop	long (10)	✓	The identification of your Paazl account.
label	list of elements	✓	A list of labels to generate.
includeMetaData	boolean	✗	Request for metadata elements in the response, e.g. customs docs or COD-forms.
printer	enumeration	✗	The printer type to generate labels for; valid options are <i>laser</i> , <i>zebra</i> , <i>zebra_10x15</i> , <i>zebra_10x21</i> and <i>a4</i> (e.g. <i>PostNL GlobalPack</i> ). The <i>zebra_10x15</i> is basically the same as <i>zebra</i> , but is introduced alongside the <i>zebra_10x21</i> for specific distinction. The default value is <i>zebra</i> .

The **order** type:

Name	Type	Required	Description
hash	String (255)	✓	The sha-1 encrypted code for authentication.
targetWebshop	long (10)	✗	The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (25)	✓	The reference of the shipping order for which you wish a duplicate label.
barcode	String	✓	The barcode of the shipping order for which you wish a duplicate label.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:getExistingPdfLabelsRequest>
      <mat:webshop>491</mat:webshop>
      <!--1 or more repetitions:-->
      <mat:label>
```

```

<!--You may enter the following 4 items in any order-->
<mat:hash>b4451ca466ea36b70edcdcae210a4ba452f49ecd</mat:hash>
<!--Optional:-->
<mat:targetWebshop/>

```

```






<mat:orderReference>214748364720151229015053</mat:orderReference>
  <mat:barcode>3STESP0002074</mat:barcode>
</mat:label>
<!--Optional:-->
<mat:includeMetaData/>
<!--Optional:-->
<mat:printer>zebra</mat:printer>
</mat:getExistingPdfLabelsRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
labels	base64Binary	An embedded PDF document containing the generated labels.
metaData	list of elements	Customs docs or COD-forms.

### The **metaData** type:

Name	Type	Required	Description
orderReference	String		The reference of the shipping order.
barcode	String		The barcode of the shipping order.
trackingNumber	String		Tracking number that a carrier assigns to a shipment.
batch	String		Batch number, used only for UPS World Ease.
additionalDocument	Enumeration		Reference to a type of document, e.g. codForm or customsDeclaration. Use <a href="#">generateAdditionalPdfDocumentRequest</a> or <a href="#">generateAdditionalImageDocumentRequest</a> to retrieve these documents from Paazl.

### Response example

```

<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <getExistingPdfLabelsResponse
xmlns="http://www.paazl.com/schemas/matrix">

```



```
<labels>JVBERi0xLjQKJeLjz9MKNiAwIG9iago8PC9MZW5ndGggNTkvRmlsdGVyL0ZsYXRlRGVjb  
</labels>  
  </getExistingPdfLabelsResponse>  
</SOAP-ENV:Body>  
</SOAP-ENV:Envelope>
```

# listOrders

This webservice generates a list of orders, based on their change date. This list contains a large amount of details on the specified orders.

## Request

Name	Type	Required	Description
hash	String	✔	The sha-1 encrypted code for authentication. note: use date here instead of orderReference. Use the current date here: yyyyymmdd.
webshop	long	✔	The identification of your Paazl account.
targetWebshop	long	✘	The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
changedSince	dateTime	✔	The date on which the orders changed. Format: yyyy-mm-dd.
page	nonNegativeInteger	✘	The page of the orders. Each page contains 100 orders.
carrierStatus	boolean	✘	Triggers request for additional tracking data by carrier (currently UPS only).

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:listOrdersRequest>
      <!--You may enter the following 6 items in any order-->
      <mat:hash>1941f082efc9de8ac18292121e1571bd962fa642</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <mat:changedSince>2015-12-28</mat:changedSince>
      <!--Optional:-->
      <mat:page></mat:page>
      <!--Optional:-->
      <mat:carrierStatus></mat:carrierStatus>
```

```

    </mat:listOrdersRequest>
  </soapenv:Body>
</soapenv:Envelope>

```

## Response

### The orders element:

Name	Type	Required	Description
orders	complex element	✓	

### The ordersType element:

Name	Type	Required	Description
page	nonNegativeInteger	✓	Indicates the orders page. Each page contains 100 orders.
hasNextPage	boolean	✓	Indicates whether there is a next orders page. Each page contains 100 orders.
webshop	long	✓	The Paazl webshop identification number.
webshopName	String	✓	The Paazl webshop identification name.
order	complex element	✗	

### The order element:

Name	Type	Required	Description
createDate	dateTime	✓	Date the order was created
lastModificationDate	dateTime	✓	Date of the latest status update
orderReference	String	✓	Reference of this order
status	enumeration	✓	'LABELS_NOT_CREATED', 'LABELS_CREATED', 'PREREGISTERED', 'READY_TO_POST', 'SCANNED', 'DELIVERED', 'DELIVEREDBB', 'PICKEDUP'
distributor	String	✓	Paazl distributor code
shippingOption	String	✓	Paazl shipping option code
companyName	String	✗	Company name of the addressee
name	String	✗	Name of the addressee
nameOther	String	✗	Additional name data
shipToAddress	complex element	✓	
servicePointDetails	complex	✗	

	element		
emailAddress	String	✘	email address of the addressee
phoneNumber	String	✘	(mobile) phone number of the addressee
expectedDeliveryDate	dateTime	✘	The expected delivery date of the order, calculated by either the carrier or Paazl
expectedDeliveryTimeFrame	complex element	✘	
prefferedDeliveryDate	date	✘	
prefferedDateChosen	boolean	✘	
label	complex element	✘	

The **shipToAddress** and **address** element:

Name	Type	Required	Description
street	String	✔	The street name.
hounumber	String	✔	The house number.
addition	String	✘	The house number addition.
additionalAddressLine	String	✘	Optional extra address line.
postcode	String	✔	The postal code.
city	String	✔	The city.
province	String	✘	The state or province.
country	String	✘	The country.

The **servicePointDetails** element:

Name	Type	Required	Description
code	String	✔	Unique code that represents the service point
name	String	✔	Name of the service point
notificationEmail	String	✘	E-mail address forwarded to the carrier for additional email-notifications (e.g. when the shipment has arrived at the service point).
notificationMobile	String	✘	Mobile phone number forwarded to the carrier for additional SMS-notifications (e.g. when the shipment has arrived at the service point).
address	complex element	✔	address of the service point

The **expectedDeliveryTimeFrame** element:

Name	Type	Required	Description
lowerBound	time	✓	start of the delivery time window
upperBound	time	✓	end of the delivery time window

The **label** element:

Name	Type	Required	Description
createDate	dateTime	✓	A timestamp indicating the moment this label was created.
deliveryDate	dateTime	✗	Describes the date of delivery.
status	complex element	✓	The status of the shipment.
barcode	String	✓	The barcode of the shipment.
trackingNumber	String	✗	Tracking number that a carrier assigns to a shipment.
expectedDeliveryDate	dateTime	✗	Displays the delivery date and time.
expectedDeliveryTimeFrame	complex element	✗	
carrierStatus	complex element	✗	Additional tracking data by carrier (currently UPS only).
deliveryInformation	String	✗	

The **carrierStatusHistory** element:

Name	Type	Required	Description
current	complex element	✓	
history	complex element	✗	

The **carrierStatusType** element:

Name	Type	Required	Description
info	String	✓	Generic field that has carrier-specific output: general info
type	String	✓	Generic field that has carrier-specific output: shipment type
code	String	✓	Generic field that has carrier-specific output: shipment code
description	String	✓	Order description
city	String	✓	City name

postalcode	String	✔	Postal code
country	String	✔	Country
proofOfDelivery	String	✔	Base64-string of the Proof of Delivery
date	date	✔	Date that the status was received (communicated by carrier)
time	time	✔	Time that the status was received (communicated by carrier)

## Response example

```

<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <listOrdersResponse xmlns="http://www.paazl.com/schemas/matrix">
      <orders>
        <page>0</page>
        <hasNextPage>true</hasNextPage>
        <webshop>491</webshop>
        <webshopName>Confluence</webshopName>
        <order>
          <createDate>2015-12-28T17:32:57.000+01:00</createDate>
          <lastModificationDate>2015-12-
28T17:35:15.000+01:00</lastModificationDate>
          <orderReference>101579788420151228053259</orderReference>
          <status>LABELS_NOT_CREATED</status>
          <distributor>TNT</distributor>
          <shippingOption>AVG</shippingOption>
          <name>Paazl</name>
          <shipToAddress>
            <street>Veembroederhof</street>
            <houseNumber>93</houseNumber>
            <addition/>
            <postcode>1019HD</postcode>
            <city>Amsterdam</city>
            <province/>
            <country>NL</country>
          </shipToAddress>
          <emailAddress>qa@paazl.com</emailAddress>
          <expectedDeliveryDate>2015-12-
30T00:00:00.000+01:00</expectedDeliveryDate>
        </order>
        <order>
          <createDate>2015-12-28T17:32:57.000+01:00</createDate>
          <lastModificationDate>2015-12-
28T17:40:30.000+01:00</lastModificationDate>

```

```
<orderReference>101579788420151228053259.ret</orderReference>
  <status>LABELS_CREATED</status>
  <distributor>TNT</distributor>
  <shippingOption>AVG</shippingOption>
  <name>Paazl</name>
  <shipToAddress>
    <street>Veembroederhof</street>
    <houseNumber>93</houseNumber>
    <addition/>
    <postcode>1019HD</postcode>
    <city>Amsterdam</city>
    <province/>
    <country>NL</country>
  </shipToAddress>
  <emailAddress>qa@paazl.com</emailAddress>
  <expectedDeliveryDate>2015-12-
30T00:00:00.000+01:00</expectedDeliveryDate>
  <label>
    <createDate>2015-12-28T17:32:57.000+01:00</createDate>
    <status>CREATED</status>
    <barcode>3STESP0002053</barcode>
    <trackingNumber>3STESP0002053</trackingNumber>
    <expectedDeliveryDate>2015-12-
30T18:00:00.000+01:00</expectedDeliveryDate>
  </label>
</order>
<order>
  <createDate>2015-12-28T17:32:51.000+01:00</createDate>
  <lastModificationDate>2015-12-
28T17:40:30.000+01:00</lastModificationDate>
  <orderReference>12442102520151228053253</orderReference>
  <status>LABELS_CREATED</status>
  <distributor>TNT</distributor>
  <shippingOption>AVG</shippingOption>
  <name>Paazl</name>
  <shipToAddress>
    <street>Veembroederhof</street>
    <houseNumber>93</houseNumber>
    <addition/>
    <postcode>1019HD</postcode>
    <city>Amsterdam</city>
    <province/>
    <country>NL</country>
  </shipToAddress>
  <emailAddress>qa@paazl.com</emailAddress>
  <expectedDeliveryDate>2015-12-
30T00:00:00.000+01:00</expectedDeliveryDate>
```

```
<label>
  <createDate>2015-12-28T17:32:51.000+01:00</createDate>
  <status>CREATED</status>
  <barcode>3STESP0002050</barcode>
  <trackingNumber>3STESP0002050</trackingNumber>
  <expectedDeliveryDate>2015-12-
30T18:00:00.000+01:00</expectedDeliveryDate>
</label>
</order>
<order>
  <createDate>2015-12-29T13:50:21.000+01:00</createDate>
  <lastModificationDate>2015-12-
29T13:55:15.000+01:00</lastModificationDate>
  <orderReference>192879173720151229015021</orderReference>
  <status>LABELS_NOT_CREATED</status>
  <distributor>TNT</distributor>
  <shippingOption>AVG</shippingOption>
  <name>Paazl</name>
  <shipToAddress>
    <street>Veembroederhof</street>
    <houseNumber>93</houseNumber>
    <addition/>
    <postcode>1019HD</postcode>
    <city>Amsterdam</city>
    <province/>
    <country>NL</country>
  </shipToAddress>
  <emailAddress>qa@paazl.com</emailAddress>
  <expectedDeliveryDate>2015-12-
30T00:00:00.000+01:00</expectedDeliveryDate>
</order>
<order>
  <createDate>2015-12-28T17:07:00.000+01:00</createDate>
  <lastModificationDate>2015-12-
28T17:10:01.000+01:00</lastModificationDate>
  <orderReference>214748364720151228050702</orderReference>
  <status>LABELS_CREATED</status>
  <distributor>UPS</distributor>
  <shippingOption>UPS_SAVER_WE</shippingOption>
  <companyName>Paazl</companyName>
  <name>QA</name>
  <shipToAddress>
    <street>Test Street</street>
    <houseNumber>15</houseNumber>
    <addition>A</addition>
    <postcode>20500</postcode>
    <city>Washington</city>
    <province>DC</province>
```



```
        <country>US</country>
    </shipToAddress>
    <emailAddress>qa@paazl.com</emailAddress>
    <phoneNumber>16123456789</phoneNumber>
    <label>
        <createDate>2015-12-28T17:07:03.000+01:00</createDate>
        <status>CREATED</status>
        <barcode>1ZA2E6200400003272</barcode>
        <trackingNumber>A2E620333KN</trackingNumber>
        <expectedDeliveryDate>2015-12-
31T23:30:00.000+01:00</expectedDeliveryDate>
    </label>
</order>
<order>
    <createDate>2015-12-28T17:07:05.000+01:00</createDate>
    <lastModificationDate>2015-12-
28T17:10:15.000+01:00</lastModificationDate>
    <orderReference>214748364720151228050708</orderReference>
    <status>LABELS_NOT_CREATED</status>
    <distributor>TNT</distributor>
    <shippingOption>AVG</shippingOption>
    <name>Paazl</name>
    <shipToAddress>
        <street>Veembroederhof</street>
        <houseNumber>93</houseNumber>
        <addition/>
        <postCode>1019HD</postCode>
        <city>Amsterdam</city>
        <province/>
        <country>NL</country>
    </shipToAddress>
    <emailAddress>qa@paazl.com</emailAddress>
    <expectedDeliveryDate>2015-12-
30T00:00:00.000+01:00</expectedDeliveryDate>
</order>
<order>
    <createDate>2015-12-28T17:07:08.000+01:00</createDate>
    <lastModificationDate>2015-12-
28T17:10:02.000+01:00</lastModificationDate>
    <orderReference>214748364720151228050711</orderReference>
    <status>LABELS_NOT_CREATED</status>
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29T13:55:18.000+01:00</lastModificationDate>
        <orderReference>214748364720151229015109</orderReference>
        <status>LABELS_NOT_CREATED</status>
        <distributor>UPS</distributor>
        <shippingOption>UPS_SAVER</shippingOption>
        <name>Paazl</name>
        <shipToAddress>
            <street>Veembroederhof</street>
            <houzenumber>93</houzenumber>
            <addition/>
            <postcode>1019HD</postcode>
            <city>Amsterdam</city>
            <province/>
            <country>NL</country>
        </shipToAddress>
        <emailAddress>qa@paazl.com</emailAddress>
```




```
        <expectedDeliveryDate>2015-12-
30T00:00:00.000+01:00</expectedDeliveryDate>
    </order>
    <order>
        <createDate>2015-12-29T13:51:10.000+01:00</createDate>
        <lastModificationDate>2015-12-
29T14:00:30.000+01:00</lastModificationDate>
        <orderReference>214748364720151229015110</orderReference>
        <status>LABELS_CREATED</status>
        <distributor>TNT</distributor>
        <shippingOption>AVG_SIGNATURE</shippingOption>
        <name>Paazl</name>
        <shipToAddress>
            <street>Veembroederhof</street>
            <houzenumber>93</houzenumber>
            <addition/>
            <postcode>1019HD</postcode>
            <city>Amsterdam</city>
            <province/>
            <country>NL</country>
        </shipToAddress>
        <emailAddress>qa@paazl.com</emailAddress>
        <expectedDeliveryDate>2015-12-
30T00:00:00.000+01:00</expectedDeliveryDate>
        <label>
            <createDate>2015-12-29T13:51:11.000+01:00</createDate>
            <status>CREATED</status>
            <barcode>3STESP0002076</barcode>
            <trackingNumber>3STESP0002076</trackingNumber>
            <expectedDeliveryDate>2015-12-
30T18:00:00.000+01:00</expectedDeliveryDate>
        </label>
    </order>
    <order>
        <createDate>2015-12-29T16:08:28.000+01:00</createDate>
        <lastModificationDate>2015-12-
29T16:08:29.000+01:00</lastModificationDate>
        <orderReference>214748364720151229040828</orderReference>
        <status>LABELS_NOT_CREATED</status>
        <distributor>TNT</distributor>
        <shippingOption>AVG</shippingOption>
        <name>Paazl</name>
        <shipToAddress>
            <street>Veembroederhof</street>
            <houzenumber>93</houzenumber>
            <addition/>
            <postcode>1019HD</postcode>
            <city>Amsterdam</city>
```

```
        <province/>
        <country>NL</country>
    </shipToAddress>
    <emailAddress>qa@paazl.com</emailAddress>
    <expectedDeliveryDate>2015-12-
30T00:00:00.000+01:00</expectedDeliveryDate>
    </order>
    <order>
        <createDate>2015-12-28T17:07:26.000+01:00</createDate>
        <lastModificationDate>2015-12-
28T17:10:30.000+01:00</lastModificationDate>
        <orderReference>61254194720151228050729</orderReference>
        <status>LABELS_CREATED</status>
        <distributor>TNT</distributor>
        <shippingOption>AVG_REMBOURS</shippingOption>
        <name>Paazl</name>
        <shipToAddress>
            <street>Veembroederhof</street>
            <houzenumber>93</houzenumber>
            <addition/>
            <postcode>1019HD</postcode>
            <city>Amsterdam</city>
            <province/>
            <country>NL</country>
        </shipToAddress>
        <emailAddress>qa@paazl.com</emailAddress>
        <expectedDeliveryDate>2015-12-
30T00:00:00.000+01:00</expectedDeliveryDate>
        <label>
            <createDate>2015-12-28T17:07:26.000+01:00</createDate>
            <status>CREATED</status>
            <barcode>3STESP0002028</barcode>
            <trackingNumber>3STESP0002028</trackingNumber>
            <expectedDeliveryDate>2015-12-
30T18:00:00.000+01:00</expectedDeliveryDate>
        </label>
    </order>
</orders>
</listOrdersResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# listStores

Use this webservice request to retrieve the complete list of stores available in Paazl.

## Request

Name	Type	Required	Description
hash	String		The sha-1 encrypted code for authentication. <u>Note</u> that you do not use orderReference here, but today's date, formatted as yyyyMMdd, such as 20151231.
webshop	long		The identification of your Paazl account.
targetWebshop	long		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:listStoresRequest>
      <mat:hash>1941f082efc9de8ac18292121e1571bd962fa642</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
    </mat:listStoresRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

## Response

Name	Type	Description
store	element (1..n)	

The **store** element:

Name	Type	Description
code		

	String	The unique code you assign to a store.
name	String	The name of the store.
address	element	
coordinates	element	
businessHours	element	

The **address** element:

Name	Type	Description
street	String	The street name.
houzenumber	String	The house number.
addition	String	The addition to the house number.
additionalAddressLine	String	Optional extra address line.
postcode	String	The postal code.
city	String	The city.
province	String	The province, applicable for FedEx US, Mexico and Canada shipments (if EEI applies).
country	String	ISO2 country code.

The **coordinates** element:

Name	Type	Description
latitude	decimal	The latitude of the servicepoint. Format: decimals
longitude	decimal	The longitude of the servicepoint. Format: decimals

The **businessHours** element:

Name	Type	Description
day	enumeration	Store business days.
from	time	Store business hours.
until	time	Store business hours.

### Response example

```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
```






```
<listStoresResponse xmlns="http://www.paazl.com/schemas/matrix">
  <store>
    <code>1</code>
    <name>Paazl01</name>
    <address>
      <street>Veembroederhof</street>
      <houzenumber>93</houzenumber>
      <postcode>1019HD</postcode>
      <city>Amsterdam</city>
      <province/>
      <country>NL</country>
    </address>
    <coordinates>
      <latitude>52.3766097</latitude>
      <longitude>4.9210922</longitude>
    </coordinates>
    <businessHours>
      <day>MONDAY</day>
      <from>09:00:00.000+01:00</from>
      <until>17:00:00.000+01:00</until>
    </businessHours>
  </store>
  <store>
    <code>2</code>
    <name>Paazl02</name>
    <address>
      <street>Veembroederhof</street>
      <houzenumber>93</houzenumber>
      <postcode>1019HD</postcode>
      <city>Amsterdam</city>
      <province/>
      <country>NL</country>
    </address>
    <coordinates>
      <latitude>52.3766097</latitude>
      <longitude>4.9210922</longitude>
    </coordinates>
    <businessHours>
      <day>MONDAY</day>
      <from>09:00:00.000+01:00</from>
      <until>17:00:00.000+01:00</until>
    </businessHours>
  </store>
</listStoresResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```



# orderDetails

You can retrieve data of a shipment via this request. This allows you to store shipment data in your local environment.

## Request

Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication.
webshop	long (10)		The identification of your Paazl account.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (25)		The final reference you have used for the shipping order.
extendedDetails	boolean		If true, orderStatusResponse will also return the webshop id and used Matrix.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:orderDetailsRequest>
      <!--You may enter the following 4 items in any order-->
      <mat:hash>08de7f5dedd33e163d1eb654d95d6df3efe2953d</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <mat:orderReference>214748364720151229015101</mat:orderReference>
    </mat:orderDetailsRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

## Response

Name	Type	Description
------	------	-------------

webshopId	int	the webshop id where the order can be found
matrixCode	String	the used delivery matrix code for this order
createDate	dateTime	A timestamp indicating the moment this label was created.
companyName	String	The optional company name.
name	String	Name of the receiver.
nameOther	String	The optional addition to the name of the receiver.
shipToAddress	list of elements	
emailAddress	String	The email address of the receiver.
phoneNumber	String	The phone number of the receiver.
senderName	String	The name of the sender.
senderAddress	list of elements	
returnName	String	The name to which the shipment can be returned.
returnAddress	list of elements	
shippingOption	String	Describes a shipping option that is available. Contains elements that describe delivery days, time and type of delivery.
servicePointDetails	list of elements	
numberOfArticles	int	The number of articles.
shippingPaymentType	String	Input field to decide which party is paying for the shipment. Values: <i>shipper</i> , <i>consignee</i> , <i>thirdParty</i> .
billingAccountNumber	number (16)	Account number of the paying customer.
invoiceNumber	number (32)	Field for the invoice number (PostNL Global Pack).
packagingWeight	number >0; (10, 2)	Only relevant to UPS and FedEx.
customsValue	decimal	Includes customs value.
customsValueCurrency	String (3)	ISO-4217-code, three letters, uppercase (default in EUR).
dutiesPaymentType	enumeration	Input field to decide which party is paying for the customs duties. Can have two values: <ul style="list-style-type: none"> <li>• SENDER</li> <li>• RECIPIENT</li> </ul>

dutiesAccountNumber	String	Account number of the paying customer.
orderWeight	decimal	Total weight of the order (in kilograms).
maxLabels	int	If there are three products in a webshop order, Paazl will consider these as three separate shipments/labels. Use maxLabels to set a maximum per webshop order.
collo	boolean	True or false.
codValue	decimal	Includes value if shipping option bares COD.
codValueCurrency	String	ISO-4217-code, three letters, uppercase (default in EUR).
insuredValue	int	Includes value if shipping option bares extra insurance.
insuredValueCurrency	String	ISO-4217-code, three letters, uppercase (default in EUR).
packagingType	enumeration	Only relevant to UPS, FedEx and Van Spreuwel 'FEDEX_10_KG_BOX', 'FEDEX_25_KG_BOX', 'FEDEX_BOX', 'FEDEX_ENVELOPE', 'FEDEX_PAK', 'FEDEX_TUBE', 'YOUR_PACKAGING', 'UPS_LETTER', 'CUSTOMER_SUPPLIED_PACKAGE', 'TUBE', 'PAK', 'UPS_EXPRESS_BOX', 'UPS_25KG_BOX', 'UPS_10KG_BOX', 'SMALL_EXPRESS_BOX', 'MEDIUM_EXPRESS_BOX', 'LARGE_EXPRESS_BOX', 'VAN_SPREUWEL_COLLI', 'VAN_SPREUWEL_BLOCKPALLET', 'VAN_SPREUWEL_EUROPALLET', 'VAN_SPREUWEL_TROLLEY'
pickupDate	dateTime	Each deliveryDate is preceded by a pickupDate. Includes the cut off time of the carrier.
preferredDeliveryDate	date	The preferred delivery date, as specified by the customer.
description	String	Product description.
additionalInstruction	String	Depending on the carrier, this instruction will be printed on the address label or displayed on the driver's terminal.
shipperNotificationType	String	Email or SMS.
shipperNotificationTarget	String	Includes email address or mobile phone number.
additionalShipperNotificationType	enumeration	In case both email and SMSwere required, this tag will contain email or SMS.

additionalShipperNotificationTarget	String	In case both email and SMS were required, this tag will contain address or mobile phone number.
deliveryWindowStart	time	Earliest time that the shipment will be delivered.
deliveryWindowEnd	time	Latest time that the shipment will be delivered.
products	list of elements	The product(s) that is(are) added to the webshop order. The attribute(s) that is(are) assigned to the product(s) is(are) used to determine which set of shipping options and prices (matrix) will be returned by the Paazl webservice.

The **address**, **shipToAddress**, **senderAddress** and **returnAddress** elements contain:

Name	Type	Description
street	String	The street name.
houzenumber	String	The house number.
addition	String	The house number addition.
additionalAddressLine	String	Optional extra address line.
postcode	String	The postal code.
city	String	The city.
province	String	The state or province.
country	String	The country.

The **shippingOption** type:

Name	Type	Description
distributor	String	The carrier that is connected to this shipment.
contract	String	The identifier of the contract that is used for this order.
option	String	The selected shipping option.
description	String	Description of the shipping option.

The **servicePointDetails** type:

Name	Type	Description
code	String	Unique service point code
name	String	Name of the service point
notificationEmail	String	Email address that is used for notification purposes
notificationMobile	String	Mobile telephone number that is used for notification purposes

address                      list of elements    Address of the service point

The **products** type:

<b>Name</b>	<b>Type</b>	<b>Description</b>
product	list of elements	

The **product** type:

<b>Name</b>	<b>Type</b>	<b>Description</b>
quantity	int (10)	Number of products of this type.
packagesPerUnit	int (10)	Positive number that indicates the number of packages required for 1 product. Mandatory for carrier TSN.
unitPrice	double (10, 2)	Price per product.
unitPriceCurrency	String (3)	ISO-4217-code, three letters, uppercase (default in EUR).
weight	double (10, 2)	Weight of the product (in kilograms). Mandatory for UPS and FedEx.
length	int (10)	Length of the product (in centimeters).
width	int (10)	Width of the product (in centimeters).
height	int (10)	Height of the product (in centimeters).
volume	double (10, 3)	Volume of the product (in cubic meters). Mandatory for carrier TSN.
code	String (32)	Article code. Mandatory for carrier TSN.
description	String (>3)	Mandatory for FedEx. Product description of at least 3 characters.
countryOfManufacture	String (2)	Country code of country of origin in ISO-3166-code. Mandatory for FedEx.
hsTariffCode	String	HS code of the product, required for some international shipping services.

### Response example







```
<SOAP-ENV:Envelope xmlns:SOAP-  
ENV="http://schemas.xmlsoap.org/soap/envelope/">  
  <SOAP-ENV:Header/>  
  <SOAP-ENV:Body>
```

```
<orderDetailsResponse xmlns="http://www.paazl.com/schemas/matrix">
  <createDate>2015-12-29T13:51:01.000+01:00</createDate>
  <companyName/>
  <name>Paazl</name>
  <nameOther/>
  <shipToAddress>
    <street>Veembroederhof</street>
    <houzenumber>93</houzenumber>
    <addition/>
    <postcode>1019HD</postcode>
    <city>Amsterdam</city>
    <province/>
    <country>NL</country>
  </shipToAddress>
  <emailAddress>qa@paazl.com</emailAddress>
  <senderName>Paazl</senderName>
  <senderAddress>
    <street>Veembroederhof</street>
    <houzenumber>93</houzenumber>
    <postcode>1019HD</postcode>
    <city>Amsterdam</city>
    <country>NL</country>
  </senderAddress>
  <returnName>Paazl</returnName>
  <returnAddress>
    <street>Veembroederhof</street>
    <houzenumber>93</houzenumber>
    <postcode>1019HD</postcode>
    <city>Amsterdam</city>
    <country>NL</country>
  </returnAddress>
  <shippingOption>
    <distributor>TNT</distributor>
    <option>AVG</option>
    <description>AVG</description>
  </shippingOption>
  <numberOfArticles>1</numberOfArticles>
  <invoiceNumber/>
  <orderWeight>0.00</orderWeight>
  <collo>>false</collo>
  <insuredValue>0</insuredValue>
  <insuredValueCurrency>EUR</insuredValueCurrency>
  <description/>
  <additionalInstruction/>
</orderDetailsResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# orderStatus

As a response to this request you will receive the corresponding barcode and information on the progress of the shipping order (the Paazl status). You can use this information in your own back office, or for communication to your customer.

## Request

Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication. <u>Note</u> : use the orderReference here.
webshop	long (10)		The identification of your Paazl account.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (25)		The final orderReference you have used for the shipping order.
includeLabels	boolean		Returns shipping labels if set to true.
carrierStatus	boolean		Triggers request for additional tracking data by carrier (currently UPS only).

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:orderStatusRequest>
      <!--You may enter the following 6 items in any order-->
      <mat:hash>8b5ad258c533dfcea1784447d441532bdd48cdf5</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <mat:orderReference>214748364720151229015102</mat:orderReference>
      <!--Optional:-->
      <mat:includeLabels></mat:includeLabels>
      <!--Optional:-->
      <mat:carrierStatus></mat:carrierStatus>
```

```

    </mat:orderStatusRequest>
  </soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
status	element	Shipment status.
shippingLabel	list of elements	Optional. Will be returned if includeLabels is set as true.

Name	Type	Description
status	String	LABELS_NOT_CREATED (label not yet created).
status	String	LABELS_CREATED (label created, ready for shipment).
status	String	SCANNED (label scanned in sorting centre of distributor).
status	String	DELIVERED (delivered at address of receptor).
status	String	DELIVEREDBB (delivered at neighboring address of receptor).
status	String	AVAILABLE_AT_PICKUP_POINT (delivered at drop off location).
status	String	PICKEDUP (picked up at drop off location, e.g. DHL Servicepoint).
status	String	READY_TO_POST (mailbox shipments ready to be posted).

The **shippingLabels** element:

Name	Type	Description
shippingLabel	element	The data of a shipping label and its contents

The **shippingLabel** element:

Name	Type	Description
createdDate	dateTime	A timestamp indicating the moment this label was created.
scannedDate	dateTime	A timestamp indicating the moment this shipment was scanned.
deliveredDate	dateTime	A timestamp indicating the moment this shipment was delivered.
deliveredbbDate	dateTime	A timestamp indicating the moment this shipment was delivered at a neighbouring address.
currentStatus	enumeration	Describes current and former shipping status(es) of the barcode. Possible values: <ul style="list-style-type: none"> <li>• CREATED</li> <li>• DELETED</li> </ul>



- READY\_TO\_POST
- SCANNED
- AVAILABLE\_AT\_PICKUP\_POINT
- DELIVERED
- DELIVEREDBB
- RETOUR
- PICKEDUP
- UITLEVERING
- UNKNOWN
- MANCO
- NOT\_AT\_HOME

labelCode	String	The barcode of the shipping order.
trackingNumber	String	Tracking number that a carrier assigns to a shipment.
trackTraceUrl	anyURI	The url that can be used to direct the customer to the track&trace site (including the barcode of the shipment).
batch	String	Batch number, used only for UPS World Ease.
carrierStatus	list of elements	Describes current and former shipping status(es) of the barcode.

The **carrierStatus** (current and history) element:

Name	Type	Description
info	String	Generic field that has carrier-specific output: general info
type	String	Generic field that has carrier-specific output: shipment type
code	String	Generic field that has carrier-specific output: shipment code
description	String	Order description
city	String	City name
postalcode	String	Postal code
country	String	Country
proofOfDelivery	String	base64-string of the Proof of Delivery
date	date	Date that the status was received (communicated by carrier)
time	time	Time that the status was received (communicated by carrier)

### Response example

```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <orderStatusResponse xmlns="http://www.paazl.com/schemas/matrix">
```

```
<orderStatus>
  <status>LABELS_CREATED</status>
</orderStatus>
</orderStatusResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# rate

This request allows you to quickly retrieve high level information on available distributors, shipping options (plus description) and shipping rates, without having to use a postcode. It also allows to apply your own indication of the amount of transit days, which can be set per shipping option/country. You may contact Paazl for the required subscription.

For instance, the ‘normal’ shippingOptionRequest (see 3.5) will provide more detailed information but only includes service points in the response when including a postcode in the request.

## Request

Name	Type	Required	Description
hash	String (255)	✔	The sha-1 encrypted code for authentication.
webshop	long (10)	✔	The identification of your Paazl account.
targetWebshop	long (10)	✘	The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (64)	✔	The (temporary) reference you will be using for the shipping order.
country	String (2)	✘	Country code of country in ISO-3166-code. Default setting is NL.
postalCode	String (6)	✘	Postal code to support postboxes and post code sets.
shippingOption	String (32)	✘	Can be used as a filter on the shipping options that are returned by the Paazl webservice.

## Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:rateRequest>
      <!--You may enter the following 7 items in any order-->
      <mat:hash>4fb27a130f459b8034e5140d155d8c79b8848121</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <mat:orderReference>214748364720151230094836</mat:orderReference>
```

```

        <!--Optional:-->
        <mat:country></mat:country>
        <!--Optional:-->
        <mat:postalCode></mat:postalCode>
        <!--Optional:-->
        <mat:shippingOption></mat:shippingOption>
    </mat:rateRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
rate	elements (1 to n)	

The **rate** element:

Name	Type	Description
type	enumeration	<i>delivery</i> or <i>servicepoint</i> .
distributor	String	The carrier that is connected to this shipment.
shippingOption	String	Describes a shipping option that is available. Contains elements that describe delivery days, time and type of delivery.
description	String	Shipping option description.
rate	decimal	Displays the current shipping rate.
rateDiscount	double	Displays the amount of discount applied on the shipping rate. Only appears in case of an input at <b>orderRequest</b> promotion.
transitDaysRange	element	User can enter (or upload) per country a min and max amount of transit days. In case these values are ngt available, this element is not included in the repsonse.

The **transitDaysRange** element:

Name	Type	Description
lowerBound	nonNegativeInteger	Describes the start of the transit days window.
upperBound	nonNegativeInteger	Describes the end of the transit days window.

## Response example

```

<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>

```

```
<rateResponse xmlns="http://www.paazl.com/schemas/matrix">
  <rate>
    <type>servicepoint</type>
    <distributor>UPS</distributor>
    <shippingOption>UPS_AP_STANDARD</shippingOption>
    <description>Access Point Standard</description>
    <rate>9.0</rate>
  </rate>
  <rate>
    <type>servicepoint</type>
    <distributor>TNT</distributor>
    <shippingOption>PAKJEGEMAK_SIGNATURE_NOTIFICATION</shippingOption>
    <description>PakjeGemak + Handt. Voor Ontv. +
Notificatie</description>
    <rate>2.95</rate>
  </rate>
  <rate>
    <type>servicepoint</type>
    <distributor>DPD</distributor>
    <shippingOption>PSD</shippingOption>
    <description>Parcel Shop Delivery</description>
    <rate>8.0</rate>
  </rate>
  <rate>
    <type>delivery</type>
    <distributor>TNT</distributor>
    <shippingOption>AVG</shippingOption>
    <description>AVG</description>
    <rate>5.0</rate>
  </rate>
</rateResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```











# servicePoints

This request allows you to retrieve a list of servicePoints from Paazl. This could be pick up locations of a carrier or (own) stores that you may have uploaded.

To retrieve a specific set, you may use the combination <country>, <postcode> and <limit>. Or the combination <northEast> and <southWest>.

Note that in both cases, coordinates of the servicePoints (e.g. stores / pick up points) are mandatory. If these are not available, you can only use <country> to retrieve a list for a complete country.

## Request

Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication. Instead of orderReference use <ul style="list-style-type: none"><li>the value of &lt;country&gt; in case you only use &lt;country&gt;.</li><li>the values of &lt;country&gt; and &lt;postcode&gt; in case you use &lt;country&gt; and &lt;postcode&gt;.</li><li>the value of &lt;latitude&gt; of &lt;southWest&gt; in case you use &lt;southWest&gt; and &lt;northEast&gt;.</li></ul>
webshop	long (10)		The identification of your Paazl account.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
shippingOption	String (10)		The shipping option related to your store or pick up network.
evening	boolean		Decides whether the service point offers evening pick up.
weekend	boolean		Decides whether the service point offers weekend pick up.
country	String		ISO-3166-1 alpha-2 country code. If not used, a NL shipment is generated by default. In case Paazl does not recognize the country code, errorResponse 1008 will be returned.
postcode	String		Postal code of the customer address. This will be the reference point to generate surrounding service points.
limit	nonNegativeInteger		Maximum number of service points to be selected. Set to 5 by default.
southWest	element		Bottom left coördinates of the Google Maps window in which you want to load the service points.
northEast			

element



Top right coordinates of the Google Maps window in which you want to load the service points.

The coordinates (**southWest** and **northEast**) element:

Name	Type	Required	Description
latitude	decimal		The latitude of the servicepoint. Format: decimals.
longitude	decimal		The longitude of the servicepoint. Format: decimals.

### Request example Country & Zip Code

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:servicePointsRequest>
      <mat:hash>8513ad4316ac7120a4471a662e5c2b028816dec3</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <!--Optional:-->
    <mat:shippingOption>PAKJEGEMAK_SIGNATURE_NOTIFICATION</mat:shippingOption>
      <!--Optional:-->
      <mat:evening></mat:evening>
      <!--Optional:-->
      <mat:weekend></mat:weekend>
      <!--You have a CHOICE of the next 2 items at this level-->
      <!--Optional:-->
      <mat:country>NL</mat:country>
      <!--Optional:-->
      <mat:postcode>1019HD</mat:postcode>
      <!--Optional:-->
      <mat:limit>1</mat:limit>
      <mat:southWest>
        <mat:latitude></mat:latitude>
        <mat:longitude></mat:longitude>
      </mat:southWest>
      <mat:northEast>
        <mat:latitude></mat:latitude>
        <mat:longitude></mat:longitude>
      </mat:northEast>
    </mat:servicePointsRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

## Request example Coordinates

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:servicePointsRequest>
      <mat:hash>3bbf1b931c004cc39c1230932995994321b9984d</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
      <!--Optional:-->

<mat:shippingOption>PAKJEGEMAK_SIGNATURE_NOTIFICATION</mat:shippingOption>
      <!--Optional:-->
      <mat:evening></mat:evening>
      <!--Optional:-->
      <mat:weekend></mat:weekend>
      <!--You have a CHOICE of the next 2 items at this level-->
      <!--Optional:-->
      <mat:postcode></mat:postcode>
      <!--Optional:-->
      <mat:limit>1</mat:limit>
      <mat:southWest>
        <mat:latitude>52.362023</mat:latitude>
        <mat:longitude>4.899786</mat:longitude>
      </mat:southWest>
      <mat:northEast>
        <mat:latitude>52.385734</mat:latitude>
        <mat:longitude>4.956649</mat:longitude>
      </mat:northEast>
    </mat:servicePointsRequest>

  </soapenv:Body>
</soapenv:Envelope>
```

## Response

Name	Type	Description
shippingOption	element (1..n)	

The **shippingOption** element:

Name	Type	Description
------	------	-------------



distributor	String	Paazl-code of the carrier
shippingOption	String	Paazl-code of the shipping option
servicePoint	list of elements	

The **servicePoint** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
code	String	Code that represents the service point.
name	String	Name of the service point.
address	String	Service point address.
postcode	String	Service point postal code.
city	String	The city the service point is located in.
province	String	The state or province the service point is located in.
country	String	The country the service point is located in.
coordinates	element	The coordinates of the service point.
distance	decimal	Distance between the service point and home postal codes.
businessHours	element	The business hours of the service point.
extraDetails	element	Only in case of Kiala. Requires configuration by Paazl Support.

The **coordinates** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
latitude	decimal	The latitude of the servicepoint. Format: decimals.
longitude	decimal	The longitude of the servicepoint. Format: decimals.

The **businessHours** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
day	enumeration	'MONDAY', 'TUESDAY', 'WEDNESDAY', 'THURSDAY', 'FRIDAY', 'SATURDAY', 'SUNDAY'
from	time	Business hours of servicepoint (opening time).
until	time	Business hours of servicepoint (closing time).

The **extraDetails** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
pictureUrl	String	Leads to to picture of the servicepoint location.

locationHints	String	Extra info on 'how to get there'.
remarks	String	Additional information, e.g. on payment services available.
status	list of elements	

The **status** element:

Name	Type	Description
available	boolean	0=not available, 1=available
code	String	ACTIVE or NOTYETACTIVE
value	String	
referenceDate	date	
referenceStartDate	date	
referenceEndDate	date	

### Response example

```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <servicePointsResponse xmlns="http://www.paazl.com/schemas/matrix">
      <shippingOption>
        <distributor>TNT</distributor>

<shippingOption>PAKJEGEMAK_SIGNATURE_NOTIFICATION</shippingOption>
      <servicePoint>
        <code>175398</code>
        <name>Jumbo</name>
        <address>Gedempt Hamerkanaal 223</address>
        <postcode>1021 KP</postcode>
        <city>Amsterdam</city>
        <country>NL</country>
        <coordinates>
          <latitude>52.3832644669154</latitude>
          <longitude>4.91976818533083</longitude>
        </coordinates>
        <businessHours>
          <day>MONDAY</day>
          <from>08:00:00.000+01:00</from>
          <until>22:00:00.000+01:00</until>
        </businessHours>
        <businessHours>
          <day>TUESDAY</day>
```

```
        <from>08:00:00.000+01:00</from>
        <until>22:00:00.000+01:00</until>
    </businessHours>
    <businessHours>
        <day>WEDNESDAY</day>
        <from>08:00:00.000+01:00</from>
        <until>22:00:00.000+01:00</until>
    </businessHours>
    <businessHours>
        <day>THURSDAY</day>
        <from>08:00:00.000+01:00</from>
        <until>22:00:00.000+01:00</until>
    </businessHours>
    <businessHours>
        <day>FRIDAY</day>
        <from>08:00:00.000+01:00</from>
        <until>22:00:00.000+01:00</until>
    </businessHours>
    <businessHours>
        <day>SATURDAY</day>
        <from>08:00:00.000+01:00</from>
        <until>22:00:00.000+01:00</until>
    </businessHours>
</servicePoint>
</shippingOption>
</servicePointsResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

# shippingOption

## Introduction

This request returns information on the available shipping options in your Paazl account. In your webshop environment you can display these shipping options to your customer (integrated into your own design). Your customers can then select one of the shipping options.

## Performance

Ideally it takes 100-500 ms for shipping options to appear in your webshop's checkout page once your customer has entered his/her address. However, the more options you present to your customer, the longer he/she will have to wait for those options to appear. Use the following strategies to reduce the (perceived) shipping option response time to a minimum:

- Send the shipping option request to Paazl as soon as your customer has typed in enough information to generate a response (e.g. postal code and house number). Once the request has been sent, ask your customer to enter other required details (such as a telephone number) before displaying the various shipping options. However long the response takes will then be less noticeable to the customer
- The `<deliveryDateRange>` element can significantly slow performance in combination with the following two elements. A range of 5 to 7 days should be sufficient for e-commerce purposes. Seriously weigh up the benefits of each day you add beyond that. Note that the default value is 4 weeks.
- When set to *True* and in combination with a wide date range, the `<extendedDeliveryDateDetails>` element can significantly slow down performance because of the amount of extra information it returns
- When set to *True* and in combination with a wide date range, the `<deliveryEstimate>` element can significantly slow down performance because it causes the `shippingOptionRequest` to submit an additional request for information to the carrier concerned before returning the information to your webshop




## Displaying shipping options









In general, we advise you to display no more than one home delivery option and one pick-up location option. If your customer wants something else, Paazl offers *Paazl Perfect*, an excellent way of presenting multiple options in a user-friendly, intuitive way that makes use of Google Maps. All customers have to do is click on an "Other shipping options" link you include in your checkout screen and they can make full use of Paazl Perfect's functionality. The video below shows what Paazl Perfect can do for your webshop. To request Paazl Perfect, contact our [Customer Support](#) team.

## Frequently Asked Questions

Subject	Explanation
Currency conversion	Paazl does not convert currencies. You will have to do this yourself. All that Paazl does is return the currency figure it receives.
Translation of shipping options	Paazl does not translate the shipping options of the various carriers. You will have to do this yourself.
Delivery dates for pick-up locations	Paazl does not supply delivery dates for pick-up locations. This is because parcels can be picked up at any time.
Delivery date calculation	See the Paazl Online Help <a href="#">Delivery date calculation</a> article or an explanation of how Paazl calculates delivery dates.

## Request

Name	Type	Required	Description
hash	String (255)		The sha-1 encrypted code for authentication.
webshop	long (10)		The identification of your Paazl account.
targetWebshop	long (10)		The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).

orderReference	String (64)		The (temporary) reference you will be using for the shipping order.
postcode	String (10)		Used to determine nearby pick-up locations. Although this element is optional in principle, it may be required in the case of specific shipping options, such as <i>DHL servicepoint</i> . We recommend that you always include a postcode in your requests if possible.
country	String (3)		The country of destination (use ISO2 code). If you do not use this element, a NL shipping order will be generated by default.
evening	boolean		Only show evening hours (this element is no longer used)
weekend	boolean		Only show weekend options (this element is no longer used)
extendedDeliveryDateDetails	boolean		If set to false, which is the default value, Paazl's response will be restricted to a simple list of available delivery dates calculated by Paazl based on the settings you have configured. If set to true, the response will, in addition to the list of available delivery dates, include a list of pick-up locations and cut-off times calculated by Paazl based on the settings you have configured. Click <a href="#">Delivery Date Calculation</a> for an explanation of how Paazl calculates delivery dates.
shippingOption	String (32)		Can be used as a filter on the shipping options that are returned by the Paazl webservice. Possible options can be found in your account > settings > Overview of shipping Options.
deliveryEstimate	boolean		If set to true, Paazl will retrieve the carrier's own estimated delivery dates if supplied. If set to false, these will be calculated by Paazl based on the settings you have configured. <u>Note</u> : This request is currently only available for UPS, PostNL and DHL eCommerce Click <a href="#">Delivery Date Calculation</a> for an explanation of how Paazl calculates delivery dates.
deliveryDateRange	dateRangeType		Used to request delivery dates for a specific

period. If not used, 4 weeks is the default period.  
Reducing the range increases the speed of the response!

source:name	String(255)	✘	Use this and the following three elements if you have several locations from which orders can be shipped. You can specify a maximum of five sources for a request. Use this element to supply the name of the shipping location.
source:postCode	String(32)	✘	Use this element to supply the postal code of the shipping location. This field is mandatory if you specify a source..
source:city	String(255)	✘	Use this element to supply the city of the shipping location.
source:country	String(2)	✘	Use this element to supply the ISO2 country code of the shipping option. This field is mandatory if you specify a source.
timeZoneId	String(255)	✘	Optional field to show the timezone of the source. Can be used in GMT, UTC and other formats.

#### The dateRangeType element

Name	Type	Required	Description
lowerBound	date	✔	The first delivery date that should be shown in the checkout. Format: yyyy-mm-dd
upperBound	date	✔	The last delivery date that should be shown in the checkout. Format: yyyy-mm-dd

#### Request example

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
    <mat:shippingOptionRequest>
      <!--You may enter the following 11 items in any order-->
      <mat:hash>4fb27a130f459b8034e5140d155d8c79b8848121</mat:hash>
      <mat:webshop>491</mat:webshop>
      <!--Optional:-->
      <mat:targetWebshop></mat:targetWebshop>
```

```

<mat:orderReference>214748364720151230094836</mat:orderReference>
  <mat:postcode>1019HD</mat:postcode>
  <!--Optional:-->
  <mat:country>NL</mat:country>
  <!--Optional:-->
  <mat:evening></mat:evening>
  <!--Optional:-->
  <mat:weekend></mat:weekend>
  <!--Optional:-->
  <mat:extendedDeliveryDateDetails>
</mat:extendedDeliveryDateDetails>
  <!--Optional:-->
  <mat:shippingOption>AVG</mat:shippingOption>
  <!--Optional:-->
  <mat:deliveryDateRange>
    <mat:lowerBound>2020-01-01</mat:lowerBound>
    <mat:upperBound>2020-01-01</mat:upperBound>
  </mat:deliveryDateRange>
  <mat:sources>
    <!--0 to 5 repetitions:-->
    <mat:source>
      <!--Optional:-->
      <mat:name>SourceForOrder</mat:name>
      <mat:postCode>NJ07047</mat:postCode>
      <mat:city>New York</mat:city>
      <mat:country>US</mat:country>
      <!--Optional:-->
      <mat:timeZoneId>UTC-05:00</mat:timeZoneId>
    </mat:source>
  </mat:sources>
</mat:shippingOptionRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
shippingOptions	list of elements	Consists of a list of available shipping options.

The **shippingOptions** element:

Name	Type	Description
shippingOption	String	Describes a shipping option that is available. Contains elements that describe



delivery days, time and type of delivery.

The **shippingOption** element:

Name	Type	Description
type	Enumeration	The Paazl identifier of the shipping option. Possible options can be found in your account > settings > Overview of shipping Options.
description	String	Description of the shipping option.
deliverySchemeLineId	long (225)	Is a legacy element and no longer relevant. Its current value is default set at 0 (zero).
distributor	String	The carrier that is connected to this shipment.
partOfDay	enumeration	'ochtend', 'middag', 'avond', 'hele dag'
price	double (10, 2)	The price of the selected shipping option (as entered in the Delivery Matrix). The price submitted here can therefore be any value.
priceDiscount	double	Displays the amount of discount applied on the shipping rate. Only appears in case of an input at <b>orderRequest</b> promotion.
deliveryDayOfWeekRange	enumeration	'MONDAY_FRIDAY', 'MONDAY_SATURDAY', 'MONDAY_SUNDAY', 'TUESDAY_SATURDAY', 'SATURDAY', 'SUNDAY'
deliveryWindowStart	time	The starting time of the delivery window.
deliveryWindowEnd	time	The ending time of the delivery window.
datePreference	boolean	The preferred delivery date.
cod	boolean	Whether the parcel is <i>cash on delivery</i> or not.
insurance	boolean	Whether the parcel is insured or not.
needsServicePointAccountNumber	boolean	Whether an account number is needed (Pack Station).
shipperNotification	boolean	Whether the shipper gives along a notification or not.
needsAdditionalShipperNotification	boolean	Whether an additional notification is needed or not.
servicePoints	list of elements	
deliveryDates	list of elements	

In case of **servicepoints**:

Name	Type	Description
servicepoint	list of elements	List of servicepoints.

The **servicepoint** element:

Name	Type	Description
distributor	String	The carrier that is connected to this shipment.
name	String	Name of the servicepoint.
postcode	String (6)	Postal code of the service point.
address	String	Addressline of the service point.
city	String	The city the service point is located in.
province	String	The province the service point is located in.
coordinates	element	The coordinates of the service point.
distance	String	Distance between the service point and home postal codes.
code	String	Code of the servicepoint location. Unique identifier.
price	double(10, 2)	The price of the selected shipping option(as entered in the Delivery Matrix). Note that Paazl does not use price in any of its calculations. The price submitted here can therefore be any value.
priceDiscount	double(10, 2)	Displays the amount of discount applied on the shipping rate (only appears in case of an unput at orderRequest - promotion).
insurance	boolean	Whether the service point handles insured shipping options.
openingTimes	list of elements	List of time elements.
extraDetails	list of elements	Only in case of Kiala. Requires configuration by Paazl Support.

The **coordinates** element:

Name	Type	Required	Description
latitude	decimal	✔	The latitude of the servicepoint. Format: decimals
longitude	decimal	✔	The longitude of the servicepoint. Format: decimals

The **openingTimes** element:

Name	Type	Required	Description
time	List of elements	✔	Contains elements that give details on the opening hours of the service point.

The **time** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
day	String	The day to which the opening times apply.
openFromMorning	String	The time at which the servicepoint opens in the morning.
openTillMorning	String	The time at which the servicepoint closes in the morning (empty if not relevant, e.g. the servicepoint is open the whole day).
openFromAfternoon	String	The time at which the servicepoint opens in the afternoon (in case of openTillMorning).
openTillAfternoon	String	The time at which the servicepoint closes in the afternoon/evening.

The **deliveryDates** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
deliveryDate	date	If extendedDeliveryDateDetails is false.
deliveryDateOption	List of elements	If extendedDeliveryDateDetails is true.

The **deliveryDateOption** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
pickupDate	dateTime	Each deliveryDate is preceded by a pickupDate. Includes the cut off time of the carrier.
deliveryDate	date	Describes the date of delivery.
deliveryTimeRange	List of elements	

The **deliveryEstimate** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
shippingOption	String	The shipping option.
distributor	String	The shipper of the shipment.
destination	list of elements	
expectedDeliveryDateFrom	dateTime	Displays the earliest possible delivery date and time.
expectedDeliveryDate	dateTime	Displays the delivery date and time.
transitDays	nonNegativeInteger	The amount of days it takes to deliver the shipment.
guarantee	boolean	Whether a shipment has a guaranteed delivery. If false, then the delivery time is an estimate.

The **deliveryTimeRange** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
lowerBound	time	Describes the start of the delivery time window.
upperBound	time	Describes the end of the delivery time window.

The **extraDetails** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
pictureURL	String	Leads to the picture of the servicepoint location
locationHints	String	Extra info on 'how to get there'
remarks	String	Additional information, e.g. on payment services available
status	List of elements	

The **status** element:

<b>Name</b>	<b>Type</b>	<b>Description</b>
available	boolean	
code	String	
value	String	
referenceDate	date	
referenceStartDate	date	
referenceEndDate	date	

In case of a **delivery**:

<b>Name</b>	<b>Type</b>	<b>Description</b>
deliverySchemeLineId	String	Is a legacy element and no longer relevant. Its current value is default set at 0 (zero).
distributor	String	The shipper that is connected to the shipping option.
partOfDay	String	On what part of the day the delivery takes place.
price	double (10, 2)	The price of the shipping option.
deliveryDates	date	Possible delivery dates over a 4 week period. Delivery dates are only available with a Delivery Date Module.

In case **sources** are supplied:

<b>Name</b>	<b>Type</b>	<b>Description</b>
name	String	Supplied if the field has been provided in the request.

postCode	String(32)	Supplied if the field has been provided in the request.
city	String	Supplied if the field has been provided in the request.
country	String(2)	Supplied if the field has been provided in the request.
timeZoneID	String	Supplied if the field has been provided in the request.

## Response example

```

<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <shippingOptionResponse xmlns="http://www.paazl.com/schemas/matrix">
      <shippingOptions>
        <shippingOption type="AVG">
          <type>AVG</type>
          <description>AVG</description>
          <deliverySchemeLineId>0</deliverySchemeLineId>
          <distributor>TNT</distributor>
          <price>5.0</price>
          <mat:source>
            <mat:name>SourceForOrder</mat:name>
            <mat:postCode>NJ07047</mat:postCode>
            <mat:city>New York</mat:city>
            <mat:country>US</mat:country>
            <mat:timeZoneId>UTC-05:00</mat:timeZoneId>
          </mat:source>

          <deliveryDayOfWeekRange>MONDAY_SATURDAY</deliveryDayOfWeekRange>
          <cod>>false</cod>
          <insurance>>false</insurance>
          <shipperNotification>>false</shipperNotification>
          <deliveryDates>
            <deliveryDate>2020-01-01+01:00</deliveryDate>
          </deliveryDates>
        </shippingOption>
      </shippingOptions>
    </shippingOptionResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>

```

There are several reasons why no shipping options may be returned. One of the most common is that a relevant shipping options has not been activated in your webshop's delivery matrix. See [Configuring carriers and shipping options](#) for more information on how to activate shipping options.

In case only one shipping option is returned, the response array is constructed with one level less than when multiple shipping options are returned. A <servicepoint> could also be one of the PAKJEGEMAK options.

In some shippingResponse elements, you may see a time zone increment. Please ignore this.

# updateOrder

In case your customer alters the content of the shopping cart during the process and then returns to the check out, execute this request. Remove the selected shipping option (if any) and execute a new shippingOptionRequest (the new content of the shopping cart may result in different shipping options being returned by the webservice). You can choose to do this either on every change of the basket OR in the step where the customer enters the checkout.

## Request

Name	Type	Required	Description
hash	String (255)	✓	The sha-1 encrypted code for authentication.
webshop	long (10)	✓	The identification of your Paazl account.
targetWebshop	long (10)	✗	The identification of your Paazl sub-account. Only available with a Multi store module. Using this will gain access to this Paazl sub-account (slave), via the hash of your Paazl account (master).
orderReference	String (64)	✓	The (temporary) reference you will be using for the shipping order.
products	products	✗	The product(s) that is(are) added to the webshop order. The attribute(s) that is(are) assigned to the product(s) is(are) used to determine which set of shipping options and prices (matrix) will be returned by the Paazl webservice.

For the **products** element the following attributes(/elements) can be submitted:

Name	Type	Required	Description
quantity	positiveInteger(10)	✗	Number of products of this type.
packagesPerUnit	positiveInteger (10)	✗	Positive number that indicates the number of packages required for 1 product. Mandatory for carrier TSN.
matrix	String[A-Za-z]	✗	The matrix that is to be applied to this product. Read more about (fixed) matrices: <a href="#">Delivery Matrix</a> or below.
weight	nonNegativeDecimal	✗	Weight of the product (in kilograms). Mandatory for UPS and Fedex.
width	nonNegativeInteger	✗	Width of the product (in centimeters).
height	nonNegativeInteger	✗	Length of the product (in centimeters).
length	nonNegativeInteger	✗	Height of the product (in centimeters).
volume			

	nonNegativeDecimal	✘	Volume of the product (in cubic meters). Mandatory for carrier TSN.
code	String	✘	Article code. Mandatory for carrier TSN.
description	String	✘	Product description of at least 3 characters. Mandatory for Fedex.
countryOfManufacture	String	✘	Country code of country of origin in ISO-3166-code. Mandatory for Fedex.
unitPrice	nonNegativeDecimal"	✘	Price per product. Not Mandatory, but strongly recommended.
unitPriceCurrency	String (3)	✘	ISO-4217-code, three letters, uppercase (default in EUR).
hsTariffCode	String	✘	Harmonized Standard code used for shipping products internationally. Take a look at <a href="http://www.foreign-trade.com/reference/hscode.htm">http://www.foreign-trade.com/reference/hscode.htm</a> for all the HS-codes.
direction	complex element	✘	
processingDays	nonNegativeInteger	✘	Additional days to postpone the earliest delivery date.
promotionAbsolute	boolean	✘	In case of shipping rates promotion, defines whether the promotion is absolute or not. true = absolute false / null = relative (percentage)
promotion	decimal	✘	The promotion amount. Can be absolute or relative, depending on promotionAbsolute.
availableStores	complex element	✘	

### Product Attributes

Use the attributes weight, height, width and/or length to determine which matrix will be returned by the Paazl webservice. In case of multiple products, Paazl will return the 'highest' matrix.

Use matrix to request for a specific matrix (A, B, ..). In case of multiple products, Paazl will return the 'highest' matrix.

Paazl can also return a matrix on the basis of amount of products (in the shopping cart). All 'quantities' will be added up for this. Paazl can also return a matrix on the basis of the total order value. Total order value is determined by calculating (per type of product) unitPrice x quantity, and then taking the sum of all product types.

A reference to a specific matrix will always prevail over the other attributes. When you do not use the *products* element, Paazl will return the set of shipping options and prices of matrix A by default.

### Request example

```
<soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:mat="http://www.paazl.com/schemas/matrix">
  <soapenv:Header/>
  <soapenv:Body>
```



```
<mat:updateOrderRequest>
  <!--You may enter the following 14 items in any order-->
  <mat:hash>b3839a7aa51a7329854f71e45d030f02174bfbdb</mat:hash>
  <mat:webshop>491</mat:webshop>
  <!--Optional:-->
  <mat:targetWebshop></mat:targetWebshop>
  <mat:orderReference>214748364720151229015121</mat:orderReference>
```

```
<mat:pendingOrderReference>214748364720151229015121</mat:pendingOrderReferenc
```

```

  <mat:totalAmount>1</mat:totalAmount>
  <!--Optional:-->
  <mat:totalAmountCurrency>EUR</mat:totalAmountCurrency>
  <!--Optional:-->
  <mat:language></mat:language>
  <mat:customerEmail>qa@paazl.com</mat:customerEmail>
  <!--Optional:-->
  <mat:customerPhoneNumber></mat:customerPhoneNumber>
  <mat:shippingMethod>
    <mat:type>delivery</mat:type>
    <!--Optional:-->
    <mat:distributor>TNT</mat:distributor>
    <mat:identifier>AVG</mat:identifier>
    <mat:option>AVG</mat:option>
    <!--Optional:-->
    <mat:servicepointAccountNumber></mat:servicepointAccountNumber>
    <!--Optional:-->
    <mat:servicepointNotificationEmail>
</mat:servicepointNotificationEmail>
    <!--Optional:-->
    <mat:servicepointNotificationMobile>
</mat:servicepointNotificationMobile>
    <!--Optional:-->
    <mat:price></mat:price>
    <!--Optional:-->
    <mat:shippingPaymentType></mat:shippingPaymentType>
    <!--Optional:-->
    <mat:billingAccountNumber></mat:billingAccountNumber>
    <!--Optional:-->
    <mat:invoiceNumber></mat:invoiceNumber>
    <!--Optional:-->
    <mat:packagingWeight></mat:packagingWeight>
    <!--Optional:-->
    <mat:customsValue></mat:customsValue>
    <!--Optional:-->
    <mat:customsValueCurrency>EUR</mat:customsValueCurrency>
    <!--Optional:-->
    <mat:dutiesPaymentType></mat:dutiesPaymentType>
```

```

    <!--Optional:-->
    <mat:dutiesAccountNumber></mat:dutiesAccountNumber>
    <!--Optional:-->
    <mat:orderWeight></mat:orderWeight>
    <!--Optional:-->
    <mat:assuredAmount></mat:assuredAmount>
    <!--Optional:-->
    <mat:assuredAmountCurrency>EUR</mat:assuredAmountCurrency>
    <!--Optional:-->
    <mat:collo></mat:collo>
    <!--Optional:-->
    <mat:packageCount></mat:packageCount>
    <!--Optional:-->
    <mat:maxLabels></mat:maxLabels>
    <!--Optional:-->
    <mat:packagingType></mat:packagingType>
    <!--Optional:-->
    <mat:preferredDeliveryDate></mat:preferredDeliveryDate>
    <!--Optional:-->
    <mat:description></mat:description>
  </mat:shippingMethod>

  <mat:shippingAddress>
    <!--Optional:-->
    <mat:accountNumber></mat:accountNumber>
    <mat:customerName>Paazl</mat:customerName>
    <!--Optional:-->
    <mat:companyName></mat:companyName>
    <!--Optional:-->
    <mat:nameOther></mat:nameOther>
    <mat:street>Veembroederhof</mat:street>
    <mat:houzenumber>95</mat:houzenumber>
    <!--Optional:-->
    <mat:addition></mat:addition>

  </mat:shippingAddress>
</mat:updateOrderRequest>
</soapenv:Body>
</soapenv:Envelope>

```

## Response

Name	Type	Description
succes	String	contains the message "Order successfully saved."

## Response example

```
<SOAP-ENV:Envelope xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Header/>
  <SOAP-ENV:Body>
    <updateOrderResponse xmlns="http://www.paazl.com/schemas/matrix">
      <succes>Order successfully saved</succes>
    </updateOrderResponse>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```